



COMMUNITY SERVICES COMMISSION

Hayward City Hall
777 B Street, Hayward, CA
Room 2-A

REGULAR MEETING AGENDA

Wednesday, February 20, 2013 – 7PM

- I. **Call to Order**
- II. **Pledge of Allegiance**
- III. **Attendance**
- IV. **Public Comments:** *The Public Comments section provides an opportunity for members of the public to address the Commission on items not listed on the agenda. The Commission welcomes your comments and requests that speakers present their remarks in a respectful manner, within established time limits, and focus on issues which directly affect the City or are within the jurisdiction of the City. As the Commission is prohibited by State law from discussing items not listed on the agenda, each item will be taken into consideration, and may be referred to staff. Speakers will be limited to 5 minutes each.*
- V. **Approval of Summary Notes from the January 16, 2012 Regular Meeting**
- VI. **FY 2013-2014 Funding Process Update**
 - A. February 2, 2013 Neighborhood, Arts, Events (NAE) Application Review Committee Debrief
 - B. Action Item: FY 2013-2014 DRAFT NAE Funding Recommendations
 - C. Action Item: FY 2013-2014 FINAL Infrastructure and Services Funding Recommendations
 - D. Next Steps
- VII. **FY 2012-2013 Liaison Reports**
- VIII. **Non-Action Items**
 - A. Paratransit Report
 - B. Community Events
- IX. **Future Agenda Items (Nonrecurring)**
 - A. Commission Best Practices (May)
 - B. Funded Agencies Spring Tour (March Discussion, May Tour)
- X. **Commissioner Announcements**
- XI. **Adjournment**

777 "B" STREET, 2ND FLOOR
HAYWARD, CALIFORNIA, 94541
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Materials related to an item on this Agenda, submitted to members of the Commission after distribution of the Agenda packet, are available for public inspection in the Community Services Division Office of the Library and Community Services Department, 777 B Street, Hayward CA 94541, during normal business hours. Such documents are also available on the City of Hayward's website at hayward-ca.gov subject to staff's ability to post the documents before the meeting.



CITY OF
HAYWARD
HEART OF THE BAY

COMMUNITY SERVICES COMMISSION

Wednesday, January 16, 2013

Summary Notes

I. Call to Order

Meeting called to order at 6:57PM.

II. Pledge of Allegiance

All in attendance recited the Pledge of Allegiance.

III. Attendance

Mrs. (Darwin) Nischik called the attendance of the Community Services Commission (CSC). Commissioners in attendance signed the Attendance Sheet.

Attendance Record In Alphabetical Order	This Meeting	All Meetings ¹ Year to Date		Regular Year to Date	
		1/16	Present	Absent	Present
Commissioners					
1. Allen-Thomas, Donna	O	4	1	4	1
2. Bonilla, Jr Ray	X	4	1	4	1
3. Chiasson, Cynthia (Parliamentarian)	X	5	0	5	0
4. Davis, Todd	X	4	1	4	1
5. Enders, Heather	X	5	0	5	0
6. Fagalde, Diane	X	5	0	5	0
7. Guernsey, Peggy	X	3	2	3	2
8. Henderson, Ben	X	5	0	5	0
9. Lara, Robert	X	3	2	3	2
10. Leppert, Robert	X	5	0	5	0
11. Linnen, Lynnette	O	0	5	0	5
12. Manapragada, Sai	X	5	0	5	0
13. McManus, Allison	X	5	0	5	0
14. Moore, Linda (Vice-Chair)	X	5	0	5	0
15. Morales-Contreras, Liz	X	3	2	3	2
16. Samayoa, Elizabeth (Chair)	X	5	0	5	0
17. Willis Jr., Julius	X	5	0	5	0

¹Includes Special Meetings and the Funded Agency Tour(s).

Council Member in Attendance: Council Member Barbara Halliday unable to attend.

Staff in Attendance:

Sean Reinhart, Library and Community Services Director
Dana Bailey, Senior Property Rehabilitation Specialist
Shauna (Darwin) Nischik, Administrative Analyst I
Grace Kong, Administrative Analyst I

Guests in Attendance: Guests signed the Guest Sign-In sheet.

IV. Public Comments

Vera Ciammetti from the Emergency Shelter Program commented on the rationale provided in the CSC Draft Infrastructure Recommendations. A written public comment for the record was submitted and is attached.

Carol Morgan from the Youth Orchestra of Southern Alameda County commented on her appreciation of the CSC liaison visit from Commissioner Todd Davis.

V. Approval of Summary Notes from the December 19, 2012 Regular Meeting

Commissioner Leppert made a motion to approve December 19, 2012 Summary Notes, and Commissioner Willis seconded the motion. *The CSC approved the December 19, 2012 Summary Notes with nine in favor and one abstention (five commissioners not present for this portion of the meeting).*

VI. FY 13-14 Funding Process Update

A. FY 2012-2013 Liaison Reports (Services)

Mrs. Shauna (Darwin) Nischik distributed an updated spreadsheet on the status of liaison reports and visits. Mr. Reinhart suggested tabling the discussion of liaison reports to the following month, considering the amount of time needed Services funding recommendations. Mr. Reinhart also shared that City staff would compile all agency submitted liaison reports into one document for the CSC. Commissioner Bonilla made a motion to table the FY 2012-2013 Liaison Reports (Services) agenda item to the February 20, 2013 Regular CSC Meeting, and Commissioner Leppert seconded the motion. *The CSC approved tabling the FY 2012-2013 Liaison Reports to the February 20, 2013 Regular CSC Meeting with nine in favor and two abstentions (four commissioners not present for this portion of the meeting).*

B. January 12, 2013 Services Application Review Committee (ARC) Debrief

Ms. Kong gave an overview of the number of applicants and funding availability for the Services category. Ms. Kong and Mrs. (Darwin) Nischik briefly reviewed each application, providing information about the proposed program/project and funding

amount requested. Ms. Kong distributed the Services ARC funding recommendations chart, and reviewed the amount requested and amount allocated by the Services ARC in each Services subcategory, which included Housing-Related Services, General Services for Low-Income Residents, Youth Services, and Services for Seniors and People with Disabilities.

Services ARC Chairperson, Commissioner Moore, thanked fellow commissioners that served on the ARC, and gave an overview of the ARC decision-making process.

C. Action Item: FY 2013-2014 Draft Services Funding Recommendations

Commissioner Moore reviewed the Housing-Related Services ARC recommended funding allocations, and the rationale. One commissioner exited the room in order to address conflict of interest in this particular service category. Commissioners had a discussion about the Housing-Related Services ARC funding recommendations. A few commissioners expressed concern in not recommending an allocation to an applicant with the rationale based on the inability to provide performance data. A few commissioners also expressed concern in recommending an allocation to a new applicant that had a large organizational budget. Other commissioners stated the importance of collecting empirical versus anecdotal data, and also recommending funding allocations to agencies that are able to accurately report on performance.

Commissioner Willis made a motion to accept the Housing-Related Services ARC funding recommendations and adopt them into the CSC Draft Services funding recommendations, and Commissioner Leppert seconded the motion. The motion does not pass with seven in favor, five opposed, and two abstentions (majority needed to pass).

Commissioner Chiasson made a motion to adopt the Housing-Related Services ARC funding recommendations into the CSC Draft Services funding recommendations with an amendment of a full recommended allocation to South Hayward Parish Community Action Network, reducing the recommended allocation to Abode Services by the same amount, and Commissioner Guernsey seconded the motion. The motion does not pass with seven in favor, six opposed, and one abstention (majority needed to pass).

Commissioner Manapragada made a motion to reduce all recommended allocations by 5% in order to fully recommend an allocation to South Hayward Parish Community Action Network, and adopt the remainder of the Housing-Related Services ARC funding recommendations into the CSC Draft Services funding recommendations with the adjusted percentage, and Commissioner Leppert seconded the motion. The motion does not pass with two in favor and twelve opposed.

Commissioner Willis again, made a motion to accept the Housing-Related Services ARC funding recommendations and adopt it as the CSC Draft Services funding recommendations, and Commissioner Henderson seconded the motion. The motion does not pass with five in favor, five opposed, and four abstentions (majority needed to pass).

Commissioner Lara again, made a motion to adopt the Housing-Related Services ARC funding recommendations into the CSC Draft Services funding recommendations with an amendment of a full recommended allocation to South Hayward Parish Community Action Network, reducing the recommended allocation to Abode Services by the same amount, and Commissioner Guernsey seconded the motion. The motion does not pass with seven in favor, six opposed, and one abstention (majority needed to pass).

Commissioner Bonilla made a motion to adopt the Housing-Related Services ARC funding recommendations into the CSC Draft Services funding recommendations, with an amendment to recommend a \$10K allocation to South Hayward Parish Community Action Network, reducing the recommended allocation to Abode Services by the same amount, and Commissioner Lara seconded the motion. *The CSC approved the motion to adopt the Housing-Related Services ARC funding recommendations into the CSC Draft Services funding recommendations, with an amendment to recommend a \$10K allocation to South Hayward Parish Community Action Network, reducing the recommended allocation to Abode Services by the same amount, with ten in favor, three opposed, and one abstention.*

City staff was requested to follow up with applicants that were recommended an allocation that was less than the amount requested. City staff will follow up with the applicants accordingly.

The CSC took a 10 minute recess.

Commissioner Moore reviewed the Services for Seniors and People with Disabilities ARC recommended funding allocations, and the rationale. One commissioner did not return from the 10 minute recess. Commissioners had a discussion about the recommended allocations. Commissioner Guernsey expressed some concern about not recommending any allocation to some of the applicants.

Commissioner Lara made a motion to adopt the Services for Seniors and People with Disabilities ARC funding recommendations into the CSC Draft Services funding recommendations, and Commissioner Leppert seconded the motion. *The CSC approved the motion to adopt the Services for Seniors and People with Disabilities ARC funding recommendations into the CSC Draft Services funding recommendations, with*

twelve in favor, one opposed, and one abstention.

Commissioner Moore reviewed the General Services for Low-Income Residents ARC recommended funding allocations, and the rationale. One commissioner exited the room in order to address conflict of interest in this particular service category. Commissioners had a discussion about the recommended allocations.

Commissioner Willis made a motion to adopt the General Services for Low-Income Residents ARC funding recommendations into the CSC Draft funding recommendations, and Commissioner Bonilla seconded the motion. *The CSC approved the motion to adopt the General Services for Low-Income Residents ARC funding recommendations into the CSC Draft funding recommendations, with ten in favor, two opposed, and one abstention.*

Commissioner Moore reviewed the Youth Services ARC recommended funding allocations, and the rationale. Commissioners had a discussion about the recommended allocations.

Commissioner Fagalde made a motion to adopt the Youth Services into the CSC Draft funding recommendations, and Commissioner Moore seconded the motion. *The CSC approved the motion to adopt the Youth Services ARC recommendations into the CSC Draft funding recommendations, with thirteen in favor and one abstention.*

The Chart of DRAFT FY 13-14 Services Recommendations is attached.

D. Next Steps

Ms. Kong reviewed the next steps of the funding process which included:

2/2/2013 Neighborhood, Arts, and Events (NAE) Application Review Committee
2/2/2013 Beginning of Public Comment Period for Services Category
2/20/2013 End of Public Comment Period for Infrastructure and Services Categories
2/20/2013 CSC Finalizes Infrastructure and Services Funding Recommendations

Commissioners were reminded to submit follow-up questions for NAE applications in preparation for the NAE Application Review Committee.

VII. Non Action Items

Commissioner Willis made a motion to table the remaining January 16, 2013 agenda items for discussion at the February 20, 2013 Regular CSC Meeting and adjourn the meeting, and Commissioner Leppert seconded the motion. The CSC approved the motion to table the remaining January 16, 2013 agenda items for discussion at the February 20,

2013 Regular CSC Meeting and adjourn the meeting, by unanimous approval of fourteen in favor.

- A. Paratransit Report**
- B. Community Events**

VIII. Future Agenda Items (Nonrecurring)

IX. Commissioner Announcements

X. Adjournment

Meeting adjourned at 10:39PM.



Emergency Shelter Program

1180 B Street, Hayward, CA 94541 • (510) 581-5626 • Fax (510) 581-5628 • www.espca.org

RECEIVED

JAN 16 2013

Library and Neighborhood Services

TO: Community Services Commissioners

FROM: Vera R. Ciammetti, Executive Director
Emergency Shelter Program

RE: Appeal of 2013/2014 CDBG Infrastructure decision

DATE: January 16, 2013

My name is Vera R. Ciammetti and I am the Executive Director of the Emergency Shelter Program (ESP). ESP has had a 40 year history with the city of Hayward. It is my understanding that ESP has enjoyed a strong relationship with the City and based on our prior funding. We feel it is important to maintain this important collaboration and do not want to do anything to jeopardize that relationship.

When we were advised that ESP did not receive infrastructure funding from the CDBG grant we were very disappointed. We understand that funding decisions are made for a variety of reasons and respect the decisions made. However, the documentation regarding the reasons for ESP not receiving funding is a part of public record and is in our opinion somewhat misrepresents the circumstances surrounding the application and the usage of CDBG Infrastructure funds for the 2012-2013 funding cycle.

Following the departure of the former Executive Director of ESP, the City of Hayward staff began questioning the usage of one of the buildings at the Huntwood property. The building was originally funded for infant care. In 2001 the infant care program was discontinued and a childcare program remained in place until 2010, at which time it was discontinued due to a loss of funding. When I was hired in February 2012, I was immediately informed by City staff that the building was not in compliance with the original usage agreement. The Board of ESP and I worked diligently for eight months to satisfy the City, presenting volumes of paperwork, revising usage based on recommendations by City staff members, and submitting the revised documentation only to be told that the exact revisions they requested were unacceptable. During this time, I was also informed that ESP could not apply for additional funding and



Celebrating 40 years of service to women and children who are victims of domestic violence or homelessness

both infrastructure and direct service funds were being held until the matter was resolved and ESP was locked out of the online City Data Services site.

After a meeting with the City Manager on November 1, I checked to see if I could access the application on line. At that time, when I was able to access the site, I immediately submitted the Infrastructure application to the best of my ability (due Nov. 2).

On November 28, the 2012 – 2013 CBDG Services agreement was executed, thereby allowing ESP to bill for expenses already incurred during the year. In December, ESP finally received the funds for July through November, and December has been approved for payment. The stated reasons for not recommending ESP for funding per the FY 2013-2014 INFRASTRUCTURE DRAFT RECOMMENDATIONS CHART are "Application submitted did not have clear project costs. Agency was not prepared for interview with detailed project budget or prioritization of work requested. Agency was granted \$20,000 in FY 12-13 with a condition that the use issues be brought into compliance. While staff and the agency are working together, site issues have not been resolved. It is not yet know[n] how the existing allocation will be used." Stating that ESP was unprepared is a flawed depiction of the circumstances surrounding the submission of the application given that ESP was vigilantly working with the City to effectively resolve the usage issue.

I am concerned that this is placed in public record. It reflects negatively on the agency. I believe that I have improved the condition of the shelter and the morale of the staff. I have increased the shelter occupancy to 42 while reducing staffing and expenses throughout the agency.

I regret not being able to request more funding and have the complete estimate for you at the time I submitted our application. We were advised we were not permitted to submit a new application until we executed our current 2012 – 2013 contracts. The Infrastructure contract is still not executed, and we are not able to spend the funds until we propose a project to the City Staff which they approve.

My intention in presenting this verbal and subsequent written appeal is to clarify for the record the Emergency Shelter Program circumstances surrounding our submission of the CDBG Infrastructure Grant.

Thank you in advance for your understanding and on-going support of ESP.

Community Services Commission
****DRAFT** FY 2014 Services Funding Recommendations **DRAFT****

Funding Availability by Source	
CDBG (Housing-Related Services)	238,000
General Fund (Social Services)	327,560
Total Services Funding Availability	\$565,560

Services Recommendations by Subcategory	
Housing-Related Services (CDBG)	238,000
Seniors & People with Disabilities	84,245
General Services	166,260
Youth	77,055
Total Recommended	\$565,560

HOUSING-RELATED SERVICES (CDBG)						
#	Applicant	Prior Year	Req. Amt.	Staff Rec	CSC Rec	Rationale
SH.1	*Abode Services: AC Impact	0	30,000	16,240	16,240	Multi-jurisdictional collaboration includes the City, HPD, and Hayward Fire. Supports the EveryOne Home plan to end homelessness in Alameda County by 2016. Program will provide cost-effective stable permanent housing and supportive services to chronically homeless Hayward residents.
SH.2	Centro Legal de la Raza	20,000	40,000	24,750	24,750	Exceeds performance goals. Effective homelessness prevention program. Agency will serve an increased number of Hayward residents in response to the increased demand for housing-related legal services.
SH.3	ECHO: Fair Housing	24,500	29,160	24,500	24,500	CDBG mandated fair housing audit service provider. Discontinuation of funding for this program would require that the City secure an alternative service provider.
SH.4	ECHO: Landlord Tenant	29,500	45,385	24,750	24,750	Exceeds performance goals. Effective homelessness prevention program. Mitigates evictions through landlord-tenant mediation services.
SH.5	Emergency Shelter Program	26,000	40,000	35,000	35,000	Program exceeds performance goals. Recently increased bed capacity; will serve an increased number of Hayward women and children fleeing domestic violence.
SH.6	Empowerment WORKS: Tranquility House	0	5,600	0	0	Ineligible - Applicant did not attend ARC interview.
SH.7	Family Emergency Shelter Coalition	35,500	40,000	35,500	35,500	Exceeds performance goals. Effective program -- demonstrated success rate of placements into stable permanent housing.
SH.8	Family Violence Law Center	47,260	50,000	47,260	47,260	Exceeds performance goals. Unduplicated program -- effectively prevents homelessness through housing-related legal services specific to survivors of domestic violence.
SH.9	Magnolia House	0	30,000	0	0	Limited staffing capacity (no overnight shelter staff). Services would likely be sustained without City funding.
SH.10	Seventh Step Foundation	0	47,500	0	0	Agency does not effectively track job placements or job retention of clients. Services would likely be sustained without City funding.
SH.11	South Hayward Parish: Community Action Network	12,000	12,000	10,000	10,000	Staff will provide technical assistance agency to more effectively track and report proposed performance outcomes (e.g., housing placements, homelessness prevention).
SH.12	Women on the Way	20,000	20,000	20,000	20,000	Effective program -- provides residential treatment and shelter services to homeless Hayward women.
Housing-Related (CDBG) Subtotal		\$214,760	\$389,645	\$238,000	\$238,000	

SERVICES FOR SENIORS AND PEOPLE WHO HAVE DISABILITIES						
#	Applicant	Prior Year	Req. Amt.	Staff Rec	CSC Rec	Rationale
SPW.1	Alzheimer Services of the East Bay	0	20,000	0	0	Agency received an allocation of \$75,000 from the City through Measure B-Paratransit program funds. Proposed services would be sustained without additional City funding.
SPW.2	BACS: Friendly Visitor Program	10,375	10,375	10,375	10,375	Meets performance goals. Unduplicated program -- effectively decreases the isolation and accompanying health detriments for home-bound seniors in Hayward.
SPW.3	BACS: Hedco House Wellness Center	14,110	14,110	14,110	14,110	Meets performance goals. Unduplicated program -- effectively provides mental health supportive services to Hayward residents who have disabilities.
SPW.4	Community Resources for Independent Living	20,750	25,000	20,750	20,750	Meets performance goals. Unduplicated program -- effectively provides life skills training and support services to Hayward residents who have disabilities.
SPW.5	Legal Assistance for Seniors	18,260	22,000	18,260	18,260	Meets performance goals. Unduplicated program -- effectively provides legal assistance specific to the needs of Hayward senior residents.
SPW.6	Spectrum Community Services	20,750	30,000	20,750	20,750	Meets performance goals. Effectively provides meal services to low-income Hayward senior residents.
SPW.7	*The Arc of Alameda County: Leadership Program	0	19,786	0	0	New program in need of further development. Travel training component of program is eligible for Measure-B Paratransit funding. Staff will provide technical assistance to agency to access those funds.
Seniors & People with Disabilities		\$84,245	\$141,271	\$84,245	\$84,245	

*New Applicant and/or Program

****DRAFT** Community Services Commission
FY 2014 Services Funding Recommendations **DRAFT****

GENERAL SERVICES TO LOW-INCOME RESIDENTS						
#	Applicant	Prior Year	Req. Amt.	Staff Rec	CSC Rec	Rationale
SG.1	Alameda County Community Food Bank	20,750	30,000	20,750	20,750	Exceeds performance goals. Effectively provides nutritious and culturally conscious food options. Pass-through funding model -- 100% of City funding is made available to Hayward agencies (e.g. homeless shelters, food pantries, meal programs) as account balances to purchase food for low-income Hayward residents.
SG.2	Community Initiatives: Day Labor Center	39,342	44,000	39,342	39,342	Unique program -- Provides job search assistance and job placement services for low-income Hayward residents. Provides recruitment and placement assistance to local businesses.
SG.3	Davis Street Family Resource Center	12,450	15,000	0	0	Similar services are offered by other Hayward-based service providers. Agency's services to Hayward residents can be sustained without City funding.
SG.4	Eden I&R: 2-1-1 Communications	50,000	50,000	50,000	50,000	Unique program supported by a collaboration of AC jurisdictions. Funded in FY 2014 by Council allocation in FY 2013 & FY 2014 two-year adopted budget.
SG.5	International Institute of the Bay Area	8,300	12,000	8,300	8,300	Exceeds performance goals. Unduplicated program -- provides naturalization and immigration supportive services to low-income Hayward residents.
SG.6	*Lao Family Comm. Development: Afghan Support Services	0	28,200	0	0	Program is operated with the support of a stable volunteer base. Services would likely be sustained without City funding.
SG.7	*Lighthouse Community Center	0	18,500	0	0	Ineligible - Applicant did not submit a fiscal audit.
SG.8	Magnolia House	0	29,900	0	0	Application is to create a new case management position. Services would likely be sustained without City funding through the use of existing program staff.
SG.9	SAVE/COPS	0	30,000	15,000	15,000	Unduplicated program -- collaborates with Hayward police department to provide crisis intervention in response to domestic violence calls. Agency will be able to leverage \$100K additional funds if awarded City funding.
SG.10	Saint Antonius Coptic Orthodox Church	0	73,750	0	0	Ineligible - Applicant did not attend ARC interview.
SG.11	Salvation Army	0	15,000	0	0	Duplicative service. Agency is currently receives City funding support through its account with the Alameda County Community Food Bank. Proposed services would be sustained without additional City funding.
SG.12	South Hayward Parish: Food Pantry	12,201	20,000	12,201	12,201	Exceeds performance goals. Agency provides food services that are accessed by a significant number of low-income and/or homeless Hayward residents.
SG.13	St. Rose Hospital Foundation: FACES	0	15,000	0	0	Agency indicated that services would continue without City funding.
SG.14	Bridge of Faith	0	6,500	0	0	Agency withdrew application.
SG.15	Tri-City Health Center	20,667	20,667	20,667	20,667	Exceeds performance goals. Unduplicated program -- effectively provides support services to Hayward residents living with HIV.
General Services Subtotal		\$163,710	\$408,517	\$166,260	\$166,260	

YOUTH SERVICES						
#	Applicant	Prior Year	Req. Amt.	Staff Rec	CSC Rec	Rationale
SY.1	*Alameda County Office of Education: Project E.A.T.	0	40,000	0	0	Proposal is to expand an existing program. Applicant is preliminarily recommended for City funding in CDBG Infrastructure category. City staff will work with agency to explore alternative funding options (e.g., Hayward Promise Neighborhood, Prop 84.)
SY.2	CALICO	14,525	20,000	14,525	14,525	Exceeds performance goals. Unduplicated program -- provides crisis intervention and support services to Hayward youth who are survivors of physical/sexual abuse.
SY.3	East Bay Agency for Children	15,355	18,500	15,355	15,355	Exceeds performance goals. Unduplicated program -- provides mental health support services to Hayward youth.
SY.4	Horizon Services, Inc.	20,750	50,000	28,775	28,775	Exceeds performance goals. Agency will expand services to an increased number of at-risk, low-income LGBTQ Hayward youth.
SY.5	*Sunny Hills Services: Bay Area Youth Center	0	13,125	0	0	Duplicative services. Drop-in center is currently operational. Services will be sustained without City funding.
SY.6	Tiburcio Vasquez Health Center: Keepin' It Real	10,375	35,000	18,400	18,400	Exceeds performance goals. Agency will expand peer-to-peer health education services to an increased number of Hayward youth, including Jackson Triangle neighborhood residents.
Youth Services Subtotal		\$61,005	\$176,625	\$77,055	\$77,055	

*New Applicant and/or Program



CITY OF
HAYWARD
HEART OF THE BAY

Fiscal Year 2012-2013

Liaison Report



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**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Alameda County Community Food Bank
Program Name: Food Distribution - Food Purchase Program (Soc Svcs)
Source of Funding: Social Services **Year funded program was founded:**

Project Description:

The Alameda County Community Food Bank will maintain scholarships for Hayward based non-profits serving low-income families and individuals. The scholarships will provide pantry and shelter agencies with money on account to buy food to supplement their limited resources and meet the growing need for emergency food at pantries.

Total FY 12-13 program budget: \$20,750
Amount of City funding: \$20,750

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	22,179	7,051
Number of volunteers:	9,782	7,831
Number of volunteer hours provided:	66,042	44,690
Number of paid FTEs assigned to this program:	0.00	0.00
Number of paid FTEs paid for with this funding:	0.00	0.00

2. Please provide three recent agency accomplishments:

- a. The Food Bank created a new method for member agencies to access free fresh produce called produce hubs. We currently operate 8 produce hub locations throughout the county that operate on a set weekly schedule. The hubs bring fresh produce to neighborhood locations, making it easier for agencies to access fresh produce regularly for their clients. The produce hub operating in Hayward began in July 2012 and continues to be successful at distributing thousands of pounds of produce each week to Hayward agencies.
- b. This summer/fall the Food Bank revised Agencies Online, our online website for member agencies. The new website is easier to use, is updated at least weekly, and features photos and updates about member agencies and agency happenings. The website allows agencies to schedule, cancel, and change warehouse shopping appointments electronically and at their convenience any time day or night. Grants, information on training opportunities, report forms, and other materials are easily accessible to agencies from the site too.
- c. The Food Bank has implemented a new nutrition analysis system called CHOP (Choosing Healthy Options Program) to analyze products before we purchase them to help bring in even healthier products. CHOP uses a nutrition algorithm to code each product as Green (best foods), Yellow (foods ok in moderation), and Red (foods to avoid). We have also created signage and educational materials about CHOP which are in use in the warehouse to help agencies as they select foods for their clients.

City of Hayward FY 12-13 Liaison Report Form

Agency Name: Alzheimers Services of the East Bay - Hayward
Program Name: Paratransit
Source of Funding: **Year funded program was founded:** 1999

Project Description:

Alzheimers Services of the East Bay (ASEB) will provide transportation services for Hayward, Castro Valley, and San Lorenzo clients to and from our centers. ASEB will also provide field trips for individuals in our program. These rides will be door-to-door to and from our centers and the clients residences.

These services fill a need that is unmet by traditional public and paratransit services. Persons with dementia are unable to navigate public transportation without escorts.

ASEB drivers are trained how to meet the challenges of communicating with persons with dementia, and of their particular needs. Familiarity between client and driver minimizes problems.

Total FY 12-13 program budget: \$705,992
Amount of City funding: \$75,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	20	15
Number of volunteers:	20	9
Number of volunteer hours provided:	3,926	1,214
Number of paid FTEs assigned to this program:	14.00	14.00
Number of paid FTEs paid for with this funding:	2.40	1.05

2. Please provide three recent agency accomplishments:

- a.** ASEB successfully transitioned from the MediCal Adult Day Health Care (ADHC) to Community Based Adult Services (CBAS) after a state mandated change in our service model. This involved enrolling all of our MediCal clients into managed care, as well as getting them qualified for CBAS.

We are pleased that nearly all of our clients qualified for CBAS, but disappointed that several clients who are in mid to late stage dementia and just as in need of our services as other clients who have qualified.

- b.** We have continued to provide services to those clients who did not qualify for CBAS.

ASEB has a policy of not denying service due to an inability to pay. In order to do this, ASEB Hayward is operating at a temporary deficit, but we were not willing to discharge these clients who had been with our program for years, but through no fault of their own did not qualify for CBAS.

Fortunately, there are only a handful of clients who did not qualify!

- c.** ASEB recently opened a new Family Support Program called 'Care Management.' ASEB's Family Support Program provides a single resource to help caregivers devise a comprehensive long-term care plan tailored to the personal needs of their families. The service includes:

- Comprehensive assessment to determine current and future long-term health needs
- Home safety assessment
- Counseling about long term care options
- Facilitating family meetings
- Assistance with placement/moving
- Help planning for a skilled nursing facility of hospital discharge
- Education resources
- Assistance applying for long term care benefits

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Bay Area Blues Society
Program Name: Hayward Russell City Blues Festival
Source of Funding: Community Promotions **Year funded program was founded:** 1999

Project Description:

The Hayward-Russell City Blues Festival is the flagship for programming called Russell City, The Town That Lost the Blues Project. The two day festival celebrates the rich history and musical, cultural art form found in Russell City and Hayward during the post war years from the 1940' s thru the 1960' s. The Hayward-Russell City Blues Festival showcases, educates and fosters pride in the community about the musical roots of African Americans and their significant contributions to American culture. The blues is a purely American art form born of African American experiences, which found fertile soil in Hayward. The Hayward-Russell City Blues Festival brings live on stage a real time capsule recognizing with pride, the musical legacy of Russell City. Some of the worlds top blues artists have appeared at the Hayward-Russell City Blues Festival over the years. In recent years Blues Week has been included to further perpetuate the history of Russell City. Blues Week, the week prior to the festival, includes performances, lectures and blues art showings at several Hayward locations.

Total FY 12-13 program budget: \$76,202
Amount of City funding: \$21,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	6,251	0
Number of volunteers:	35	6
Number of volunteer hours provided:	560	0
Number of paid employees assigned to this project:	4	5
Number of hours employees spent on the project:	123	5
Percentage of employee hours paid for with this funding:	0%	0%

2. Please provide three recent agency accomplishments:

- a. The completion of the \$8 Million, The Music They Played on 7th Street Oakland Walk of Fame. This 10 year projet is located in front of the West Oakland BART Station beginning on Center Street. There are 82 blues, jazz and gospel names to begin the project similar to the concept as the Hollywood Walk of Fame.
- b. The Russell City Area Historical Society will be dedicated to keeping, the Russell City Area History Alive and well. Our main goals and objectives are to develop a Russell City Blues Hall of Fame & Museum. Preferred location is in the former Russell City area.
- c. The Russell City Memorial Blues Band will go on the road for a 20 city tour. The first leg of the tour is the 'Charles Brown Blues Festival' located outside of Houston, Texas in September 2013. The tour is called 'A Night in Russell City' and is dedicated to performing the Music of Russell City.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Bay Area Community Services (BACS) -
Program Name: Friendly Visiting Program
Source of Funding: Social Services **Year funded program was founded:** 2011

Project Description:

The Friendly Visiting Program is an established service in the city of Hayward that will serve 33 home-bound older adults annually. The goal of the program is to help area seniors live and age independently in our community. Our Friendly Visitors are volunteers who visit seniors at least one hour per week. Volunteers also provide wellness/check-in calls to participants twice per week. The visits provide conversation, companionship and a much needed connection to the community for Hayward area older adults. Visits may include shopping or light chores which must be agreed upon by the participant and volunteer. Upon acceptance to the program, all volunteers will receive an initial orientation and training, as well as continued training every quarter.

The Friendly Visiting Program is an essential service for several reasons. It serves a vulnerable population in our community and helps older adults to age in the comfort of their own homes. Participants of the Friendly Visiting Program consistently report a marked decrease in feelings of isolation, depression and fear. Many of the visits also provide an opportunity for activity outside of the home. Volunteers and participants take walks, visit local parks and generally engage in activities that bolster the participants physical well-being. This often results in fewer falls and injuries for the participants. The mental, emotional and physical benefits attributed to the program directly support one of Haywards core values of creating a safe community for its citizens. When seniors are allowed to age in their own homes, it creates an environment of caring and quality for older adults in the larger community.

Total FY 12-13 program budget: \$37,010
Amount of City funding: \$10,375

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	17	22
Number of volunteers:	11	14
Number of volunteer hours provided:	395	130
Number of paid FTEs assigned to this program:	1	1
Number of paid FTEs paid for with this funding:	0.00	0.30

2. Please provide three recent agency accomplishments:

- a. The BACS Friendly Visiting Program now has the bulk of its volunteers and over 20 senior clients living in Hayward. We have been able to grow the number of Hayward clients through focused advertising at the Hayward Senior Center, Kaiser Hayward and local religious affiliations.
- b. The BACS Friendly Visiting Program has expanded its telephone assurance service. Now, even Friendly Visiting clients who aren't currently matched with a visitor are contacted regularly by program volunteers and staff. This helps ensure that, not only are our clients being served, but are better connected to the program and community. This will help the program identify clients in need of other services or those that are no longer with the program due to attrition.
- c. The Friendly Visiting Program has implemented quarterly in-service trainings for all our volunteers. They get the opportunity to meet other volunteers and gain from each other's experience. It also builds comradery and a sense of ownership over the program as a whole. Visitors/volunteers report feeling better about their ability to cope with situations that may arise while visiting.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Bay Area Community Services (BACS)
Program Name: Hedco House Wellness Center
Source of Funding: Social Services **Year funded program was founded:** 1953

Project Description:

The Hedco Wellness Center offers a hub of resiliency and wellness oriented services and activities. The overarching goal of the center is to support individuals in their recovery process as they connect to their community with the necessary skills they need to thrive. Through these efforts, transitional aged youth and adults living with persistent mental health challenges will reduce their reliance on the county behavioral health care system by attaining goals related to occupational, social, physical, and other life domains. Success in this model is held by the participant and a multidisciplinary team that includes peer counselors (people with life experience), clinical coordinators, employment coordinators, and psychiatrists who utilize a wraparound philosophy of care to engage natural supports for the participant.

Hedco integrates evidence informed and promising practices in the design and implementation of services to meet the program and participant goals. Wraparound philosophy, embracing a 'whatever it takes' methodology, is the guiding treatment model for the program and facilitates locating and connecting natural supports for the participant, so that participants have these resources long after treatment has ended. A regularly scheduled family team meeting, centered and ultimately facilitated by the participant, guides the wellness plan for the participant, which devises practical and relevant goals and objectives that gear the participant towards successful graduation from county services. This team meeting should be comprised of 51% natural supports and will author and follow-up on the strategies and goals laid out in the written plan.

Next, Asset Based Community Inclusion, or ABCI, is utilized to support participants in identifying and experiencing places in the community that support their recovery and provide them opportunities for ongoing support and recreation. Community engagement staff starts the ABCI process by facilitating classes with cohorts of participants to help motivate them to seek diverse places to congregate in the community. Through time and process, participants become friends and take the initiative to gain the confidence to spend time in communities for a variety of everyday needs. This simple process, led by peer counselors, utilizes motivational interviewing so participants map activities in the community that do not require institutional providers to help them in these efforts.

Hedco implements Individualized Placement and Support, known as IPS, an evidence-based practice that promotes competitive employment amongst people living with mental health challenges. Each center employs employment coordinators, who work with small caseloads of 20 participants at a time, and conduct the comprehensive employment process including pre-employment preparation, job development, and follow-up. This model embraces rapid job placement instead of transitional employment principles, and when successful, has a 50% success rate. The model relies on integrating the employment coordinator within the multidisciplinary team so that the team continuously supports one another in a person's recovery.

In addition to the services outlined above, individual rehabilitation and therapeutic support, and if needed, psychiatric and medication monitoring support, is provided. Alongside this support, the Hedco Wellness Center holds a calendar of unique and innovative classes and groups for participants to attend as they want to, in an a la carte fashion. Classes such as budgeting, healthy eating and yoga are examples of these offerings.

The goal, on a macro level, is to provide community integration services to participants who are at a stage of their recovery, ready to take the next step towards graduation from county provided mental health services. Services are transitional in nature and will support the individual in achieving their goal of independence and self-sufficiency with a strong network of natural supports. Celebration of recovery happens at natural places throughout the process, and people who have gone through the program are invited back to share their experience and stay connected to the centers. This creates community and a cultural of recovery, health, and wellness.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Bay Area Community Services (BACS)
Program Name: Hedco House Wellness Center
Source of Funding: Social Services **Year funded program was founded:** 1953

Total FY 12-13 program budget: \$545,000
Amount of City funding: \$14,110

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	25	25
Number of volunteers:	4	2
Number of volunteer hours provided:	200	50
Number of paid FTEs assigned to this program:	7	7
Number of paid FTEs paid for with this funding:	0.25	0.25

2. Please provide three recent agency accomplishments:

- a. Hedco House and BACS have implemented a Community Connections program based on a collaboration with Alameda County Behavioral Health Care Services to start Asset Based Community Integration modeling to engage local agencies, businesses and supports to normalize participant's experience and integrate them into the community at large.
- b. Hedco House and BACS have implemented the Individualized Placement and Support (IPS) employment model to help individuals seek gainful employment. in their community. The model is an evidenced based practice with the goal of assisting and supporting individuals to seek out and be employed at businesses or agencies of their choosing. The program is skill based and client driven.
- c. Hedco House and BACS have implemented a new service delivery model for the center based on 8 domains of wellness and recovery and is an active model encouraging natural and community supports to assist clients with action steps to transition through the behavioral health care system.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: CALICO
Program Name: Child Trauma Support Services
Source of Funding: Social Services **Year funded program was founded:** 1997

Project Description:

CALICO aims to conduct 100 forensic interviews with Hayward victims and provide support services to 70 caregivers. The target population is children ages 2-17 and adults with developmental disabilities who are victims of sexual or physical abuse, neglect, and/or exposed to violence.

Total FY 12-13 program budget: \$95,000
Amount of City funding: \$0

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	95	84
Number of volunteers:	38	21
Number of volunteer hours provided:	410	235
Number of paid FTEs assigned to this program:	1.00	1.00
Number of paid FTEs paid for with this funding:	0.23	0.21

2. Please provide three recent agency accomplishments:

- a. CALICO hosted its 15th Annual Collaborative Training on Tuesday, October 2, 2012, at the Marina Community Center in San Leandro for 130 attendees including five detectives from the Hayward Police Department and representatives from the Hayward courts and the Hayward branch of Alameda County Social Services Agency among. Our keynote speakers were highly rated by the participants and included Cory Jewell Jensen, M.S., Co-Founder and Clinician with the Center for Behavioral Intervention in Beaverton, Oregon, who spoke on “ What Sex Offenders Can Teach Us About Protecting Children.” and Dr. Mary Marth from the Alameda County STRIVE Program, an adolescent sex-offender treatment program.

- b. CALICO launched two new, invaluable communications tools this fiscal year: First in October, CALICO was delighted to unveil a new agency video (which can be viewed at bit.ly/calicolongvideo) that describes our work and our partnerships in the county. Later that same month, we launched our first quarterly electronic newsletter (see <http://www.calicocenter.org/news-events/recent-news.php> for select articles) that featured our work with victims with developmental disabilities and our partnership with the Alameda County Sheriff’s Office. The 2nd edition of the quarterly newsletter was released in January and highlights the impact of our multi-disciplinary partnerships. We are currently in the process of updating our website and hope to launch that in March/April.

- c. CALICO has been working in close partnership with the Center for Child Protection (CCP) at Children’s Hospital of Oakland to more closely track the number of children who are eligible for non-acute forensic medical exams (meaning the abuse happened more than 72 hours ago) who actually receive them. In analyzing CCP data, CALICO staff were troubled by the relatively low percentage of children being referred by police officers for such an exam. As a result, CALICO and CCP implemented new procedures and trainings, which together have already led to a 29% increase in referrals for forensic medical exams in the first six months of FY12-13 in comparison to this same period last year. Forensic medical exams are not only important for collecting evidentiary information but can be essential to a child’s well-being in learning that his/her body is healthy and not permanently altered as a result of abuse.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Centro Legal de la Raza
Program Name: Tenant Rights Consultation & Assistance
Source of Funding: CDBG **Year funded program was founded:** 2009

Project Description:

Centro Legal de la Raza is a comprehensive legal services agency. Their mission is to protect and advance the rights of immigrant, low-income and Latino communities through bilingual legal representation, education, community organizing and advocacy throughout the East Bay region.

CDBG funds will be used to provide free legal aid and tenants' rights education to low-income Hayward residents facing eviction, including those Hayward residents referred by the mid-County Homeless Assistance Center.

Total FY 12-13 program budget: \$43,041
Amount of City funding: \$20,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	48	30
Number of volunteers:	5	1
Number of volunteer hours provided:	230	24
Number of paid FTEs assigned to this program:	2.00	4.00
Number of paid FTEs paid for with this funding:	0.20	0.39

2. Please provide three recent agency accomplishments:

a. Centro Legal continues to respond to the foreclosure crisis by educating tenants living at foreclosed properties about their legal rights during the foreclosure process and their ability to stay in their homes. In 2011-12, we provided legal services for a least eight Hayward tenants impacted by foreclosures. To date, we have served three Hayward tenants impacted by foreclosures. In particular, we are helping Spanish-speaking clients navigate the foreclosure process. Many of our clients are Spanish-speakers (88% of our Hayward clients are Latino) and face language and/or cultural barriers to navigating the foreclosure process.

b. Centro legal offers comprehensive legal services through offering personalized support to clients, connecting clients to resources, and emphasizing legal education. For example, Centro Legal refers clients with disabilities to services such as the Center for Independent Living; refers clients with habitability issues to the City of Hayward code compliance department; and connects clients seeking information about public benefits to the Homeless Action Center.
 During the first quarter of 2012, Centro Legal helped a Hayward tenant who has a physical disability successfully avoid eviction and also advocate for her rights. Centro Legal helped this client understand laws that protect her from eviction and provided ongoing support to avoid an adversarial process with the landlord. This tenant uses a wheelchair and the landlord refused to provide accommodations for the wheelchair. After the unlawful detainer was dismissed, this tenant has had time to seek new housing with proper accommodations. Centro Legal' s attorney also helped her find solutions to other ongoing accessibility issues.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Centro Legal de la Raza
Program Name: Tenant Rights Consultation & Assistance
Source of Funding: CDBG **Year funded program was founded:** 2009

- c. During 2011-12, Centro Legal worked to increase awareness about its services in Hayward through conducting outreach at community events, local elementary schools, and at a naturalization fair. Centro Legal has also conducted outreach to other local service providers so that they can refer Hayward clients as needed. Centro Legal is planning to continue to educate the community about its services in Hayward and help more Hayward tenants obtain free housing services. Centro Legal is currently planning a workers' and tenants' rights workshop in partnership with the Center for Independent Living.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: City of Hayward
Program Name: Housing Rehabilitation Program
Source of Funding: CDBG **Year funded program was founded:** 1978

Project Description:

The Housing Rehabilitation Program (HRP) provides property rehabilitation assistance on a City-wide basis to eligible owners of residential property. Clients are eligible as seniors (62+), severely disabled or low-income. The program offers loans to homeowners with sufficient equity to correct code violations, to replace and repair failing and inoperable systems, and to improve activities of daily living. Mobile homeowners, who are not eligible for loans, are offered grant assistance for minor home repairs on a one-time basis. The program also covers the cost of lead-based paint inspections and certain lead abatement expenses when lead-based paint is present, as required by HUD regulations.

Total FY 12-13 program budget: \$380,000
Amount of City funding: \$380,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	6	12
Number of volunteers:	0	0
Number of volunteer hours provided:	0	0
Number of paid FTEs assigned to this program:	1	1
Number of paid FTEs paid for with this funding:	1	1

2. Please provide three recent agency accomplishments:

- a. Housing Rehabilitation Program - Group Home Project. There are over 30 small (six beds or less) residential group homes operating in the City of Hayward. Most serve seniors (62+), abused children, and people with disabilities including developmental disabilities. Many of these facilities are operating on reduced budgets due to state funding cuts, and it can be difficult to keep up with required home maintenance. The City, in keeping Council priority, is offering eligible residential group homes the opportunity to apply for zero-interest loans to make repairs necessary to provide safe and wholesome housing to vulnerable populations.
- b. Update to Mobile home policy: Hayward is home to nine mobile home parks, the highest number in Alameda county. Five of these mobile home parks exclusively serve seniors (55+). Mobile homeowners have been hard hit by the recent housing downturn, often losing over 75% of their homes market value and stripping them of equity. Rehabilitation loans offer little return on investment to homeowners or to the City, and are no longer offered. However, the City has moved exclusively to grants for eligible repairs to mobile homeowners on fixed incomes who may have deferred costs prohibitive maintenance projects.
- c. Partnership with Hayward Paratransit Program: The Housing Rehabilitation Program now partners with the Hayward Paratransit Program to share resources by performing marketing and outreach to seniors (62+), people with disabilities. Both programs now contract with Community Resources for Independent Living (CRIL), a local non profit serving people with disabilities and seniors, to conduct presentations and provide information about the availability grants and paratransit services to mobile home parks, senior programs and other agencies catering to eligible populations.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Community Child Care Council (4-Cs) of Alameda County
Program Name: Childcare Provider Training
Source of Funding: CDBG **Year funded program was founded:** 2001

Project Description:

4C' s will continue to conduct a microenterprise project that will provide technical assistance, education, and business support services to owners of small family childcare businesses that meet HUD' s definition of microenterprise entity. The program will create jobs that will be filled by low income Hayward residents. Funds will be used for training, technical assistance and other support services. Training classes, technical assistance and resources will be provided in English and Spanish. For FY 12-13 this program is structured as a technical assistance program.

Total FY 12-13 program budget: \$40,000
Amount of City funding: \$30,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	18	15
Number of volunteers:	0	0
Number of volunteer hours provided:	0	0
Number of paid FTEs assigned to this program:	0.31	0.41
Number of paid FTEs paid for with this funding:	0.31	0.41

2. Please provide three recent agency accomplishments:

- a. We have launched 4 new programs as a result of our partnership and funding from the Hayward Promise Neighborhood (HPN) grant. We have launch a Preschool Play and Learn group for informal child care providers and their children at Park Elementary. We have launched a parenting education and support class at Harder Elementary. We are offering an intensive quality improvement program for licensed child care programs that serve children from the HPN. We are coordinating an Early Learning Network that brings together and attempts to coordinate early learning agencies and resources for HPN.
- b. The agency is celebrating 40 years of existence and service to the community. We are gearing up and planning for a signature event to commemorate our 40 years of service in strengthening children, families and child care providers.
- c. Our Child Health and Nutrition Department recently received the Unsung Heros of Community Healthy Award for Community Based Public Health. This award is a national recognition from the National Community Based Organization Network and the Caucus of the American Public Health Association. We were also recognized by the Alameda County Board of Supervisors for receiving this national award and recognition.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Community Initiatives-Day Labor Center
Program Name: Job Referral and Education
Source of Funding: Social Services **Year funded program was founded:** FY2012-13

Project Description:

The Day Labor Center (DLC) will provide job referrals to low-income unemployed and underemployed Hayward residents (HUD definition). These clients will be unduplicated Hayward residents registered at the DLC.

Total FY 12-13 program budget: \$470,691
Amount of City funding: \$39,342

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	360	260
Number of volunteers:	57	114
Number of volunteer hours provided:	1,257	766
Number of paid FTEs assigned to this program:	3	4
Number of paid FTEs paid for with this funding:	0.00	0

2. Please provide three recent agency accomplishments:

- a. Because of the increase in women participation at the DLC, we offer services that address women's needs including, but not limited to, daily Zumba dance exercise class to address obesity, diabetes, and other physical and mental ailments; monthly meetings to address domestic violence issues and concerns; and, the development of a Cleaning Collective group of women to help market their skills and educate and train the women about use of safe and 'green' cleaning products.
- b. We have doubled our regular work schedule for our Yard Maintenance Program that provides more than 25 jobs for workers on a bi-weekly basis (year-round).
- c. Our Health Program has been recognized as a model 'portal' program within Alameda County and, recently, Carego International has donated a container to the DLC that contains medical offices inside for our use to provide services to our clients.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Community Resources for Independent Living (CRIL)
Program Name: Hayward Travel & IL Training
Source of Funding: Paratransit **Year funded program was founded:** 2012

Project Description:

CRIL's 'Hayward On the Go!' Program incorporates para- and public-transit travel training into its well established Independent Living Skills (ILS) services for Hayward's paratransit-eligible seniors and persons with disabilities (SPD's). Through an experienced Travel Trainer, Hayward seniors and residents with disabilities receive information, resources, travel skills, and practice in both para- and public-transit modes in order to increase their knowledge, ability and confidence in getting to where they want to go in Alameda County, therefore increasing their level of independence within the community.

- * 45 unduplicated Hayward residents will be trained on either or both use of paratransit and public transit
- * Quantitative Goals listed below are monthly.
- * Units are the number of participants.

Total FY 12-13 program budget: \$50,000
Amount of City funding: \$50,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	0	19
Number of volunteers:	0	1
Number of volunteer hours provided:	0	18
Number of paid FTEs assigned to this program:	0.00	0.90
Number of paid FTEs paid for with this funding:	0.00	0.90

2. Please provide three recent agency accomplishments:

- a. CRIL was chosen by the City of Hayward to provide mobility training to persons with disabilities and seniors with functional limitations. The offerings include individual trainings, monthly workshops, outreaches and trips. CRIL's Travel Trainer has worked closely with San Lorenzo Adult Education and Community Work Integrated Program (CIWP) to provide travel training to young adults with disabilities. The first group public transportation trip, utilizing BART, was to San Francisco on December 17, 2012.
- b. BART's marketing department made a video of CRIL's travel training program, Hayward on the Go!, which can be viewed on CRIL's website, Facebook page, You Tube, as well as on BART's website.
- c. On September 18, 2012, CRIL, along with a number of local non-profits, sponsored a Hayward Job Resources Fair. This job fair focused on people with disabilities, re-entry and older workers and youth. Hayward City Hall was chosen as the site since it is accessible from several public transit systems. There were over 150 job seekers who attended. The job fair was such a success that this will become an annual event with the City. Plans are for the third week in September in 2013.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Community Resources for Independent Living (CRIL)
Program Name: Hayward Independent Living Services
Source of Funding: Social Services **Year funded program was founded:** 1979

Project Description:

Objective 1: To decrease isolation, a minimum of 130 new (never served before) unduplicated consumers will attend a CRIL Peer Support group meeting, an event or an individual appointment during Fiscal Year 2011-12.
 Objective 2: To increase access to community services CRIL will provide Assistive Technology information to a minimum of 12 new unduplicated consumers.
 Objective 3: To increase disability awareness within the Hayward community, CRIL will provide information and referral, education and/or advocacy to a minimum of 100 agencies, businesses or residents of Hayward.
 Objective 4: To enable as many consumers as possible to avoid institutionalization and remain in their homes or to increase consumers access to appropriate housing, CRIL will provide Housing Services to a minimum of 50 consumers.

Total FY 12-13 program budget: \$75,000
Amount of City funding: \$20,750

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	158	110
Number of volunteers:		10
Number of volunteer hours provided:		295
Number of paid FTEs assigned to this program:	9.37	8.77
Number of paid FTEs paid for with this funding:	0.48	0.37

2. Please provide three recent agency accomplishments:

- a. On September 18, CRIL along with a number of local non-profits sponsored a Hayward Job Resources Fair. This job fair focused on people with disabilities, re-entry, seniors. There were over 150 job seekers who attended. The job fair was such a success that this will become an annual event. Plans are for the third week in September in 2013.
- b. CRIL was chosen by the City of Hayward to provide mobility training to persons with disabilities and seniors with functional limitations. The offerings include individual trainings, monthly workshops, outreaches and trips.
- c. CRIL continues to offer a Device Lending Library (DLL). The DLL loans assistive technology devices for up to two months to consumers. This enables consumers to determine if a particular AT device provides them with the needed assistance. If the device provides the needed assistance, the consumer can then purchase it.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Davis Street Family Resource Center
Program Name: Family Resource Center
Source of Funding: Social Services **Year funded program was founded:** 1972

Project Description:

The Davis Street Family Resource Center (DSFRC) provides basic needs services to low-income families and individuals, including those who reside in Hayward.

Low-income Hayward residents make up a portion of the current Davis Street population, and receive services such as food, clothing, case management, employment services, free or low cost medical services, PG&E utility assistance, motel vouchers, mental health services, and quality affordable child care.

Total FY 12-13 program budget: \$307,552
Amount of City funding: \$12,450

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	1,471	1,204
Number of volunteers:	10	10
Number of volunteer hours provided:	17,076	8,538
Number of paid FTEs assigned to this program:	0.50	0.50
Number of paid FTEs paid for with this funding:	0.25	0.25

2. Please provide three recent agency accomplishments:

- a. We recently won a competitive contract with the CA Department of Education to absorb 27 families from another agency. Davis Street was awarded \$100,000 to provide child care to these families in our centers or through our parental choice voucher program for parents on CalWorks.
- b. Davis Street secured a \$100,000 investment from Alameda County to strengthen the integration of families seeking medical and mental health services.
- c. Davis Street was pleased to serve more families enrolled in the Migrant Education program through Hayward Unified School District. During the first 6 months of the current fiscal year, we have assisted 72 families enrolled at Burbank, Tyrell, Del Rey and Park schools. All 72 families participated in our Holiday Food and Toy distribution program, in addition to our regular support services.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: East Bay Agency for Children
Program Name: CAP Prevention and Mental Health Project
Source of Funding: Social Services **Year funded program was founded:** 2003

Project Description:

EBACs Child Assault Prevention (CAP) Training Center provides the only school-based program in Alameda County which works on a comprehensive, long-term basis to address the preventable aspects of abuse, neglect and violence and provide mental health services for underserved, underinsured children who are domestic violence exposed, at-risk of abuse or who have been victimized.

Total FY 12-13 program budget: \$1,281,824
Amount of City funding: \$15,355

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	269	140
Number of volunteers:	2	3
Number of volunteer hours provided:	344	192
Number of paid FTEs assigned to this program:	8.00	8.00
Number of paid FTEs paid for with this funding:	0.34	0.34

2. Please provide three recent agency accomplishments:

- a. In March 2012, EBAC' s Probation Mental Health Program was awarded an Innovations Fund grant from Alameda County Behavioral health care Services (ACBHCS) to develop a provider training curriculum that will increase ACBHCS capacity and expertise on trauma informed care for African American youth on or at risk of probation.
- b. Giselle Vieto, Program Director of EBAC' s Fremont Healthy Start Program, was selected to be one of Silicon Valley Business Journal's 100 Women of Influence for 2012. Nominated by their peers and chosen by a panel of previous winners, the awardees are selected based on success in their industries as well as contributions to their communities.
- c. As a result of an online survey completed by EBAC staff in 2012, EBAC was selected from among 1,200 companies as one of Bay Area News Group' s 75 Top Workplaces. EBAC ranked #16 out of 25 agencies selected in the " Mid-Sized Business Category."

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Eden Council for Hope and Opportunity (ECHO)
Program Name: Fair Housing
Source of Funding: CDBG **Year funded program was founded:** 1965

Project Description:

Fair Housing Counseling and Investigation to enable lower-income persons to access housing regardless of race, national origin, gender, sexual orientation, HIV status, ethnicity, marital status, mental or physical disability, religion, or family composition by providing them with legal information that will lead to education and self-empowerment.

Total FY 12-13 program budget: \$216,125
Amount of City funding: \$24,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	23	11
Number of volunteers:	1	1
Number of volunteer hours provided:	27	50
Number of paid FTEs assigned to this program:	1.22	1.61
Number of paid FTEs paid for with this funding:	0.11	0.22

2. Please provide three recent agency accomplishments:

- a. ECHO Housing has expanded its Fair Housing Program to include areas in Contra Costa County, specifically Antioch, Concord, Walnut Creek, and the entire unincorporated County; and opened offices in Concord and Antioch.
- b. ECHO Housing received funding from HUD to conduct a Fair Housing Training for property managers and tenants. The Training was attended by 39 property managers, 2 tenants, and city staff of Hayward and Oakland.
- c. ECHO Housing is providing routine fair housing and tenant/landlord presentations to Alameda County Social Services offices throughout the County for their staff and clients.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Eden Council for Hope and Opportunity (ECHO)
Program Name: Landlord-Tenant
Source of Funding: CDBG **Year funded program was founded:** 1965

Project Description:

Landlord/Tenant Counseling and Mediation which offers mediation/conciliation, when appropriate, to resolve disputes between tenants and landlords; to provide mediation/conciliation, when appropriate, to prevent evictions, and, to provide general information and referrals regarding tenant/landlord rights and responsibilities.

Total FY 12-13 program budget: \$113,310
Amount of City funding: \$29,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	444	272
Number of volunteers:	1	1
Number of volunteer hours provided:	55	55
Number of paid FTEs assigned to this program:	1.03	1.02
Number of paid FTEs paid for with this funding:	0.13	0.25

2. Please provide three recent agency accomplishments:

- a. ECHO Housing received funding from the City of Livermore to develop and implement a HOME Tenant-Based Rental Assistance program to assist low-income tenants with rent subsidies.
- b. ECHO Housing has expanded its Fair Housing Program to include areas in Contra Costa County, specifically Antioch, Concord, Walnut Creek, and the entire unincorporated County; and opened offices in Concord and Antioch.
- c. We have cross-trained our counselors to ensure full-time coverage for part-time funding. Since the beginning of the fiscal year through December 2012, our counselors have provided assistance to over 2,000 households so they can secure or maintain safe, affordable housing.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Eden Council for Hope and Opportunity (ECHO)
Program Name: RAP
Source of Funding: CDBG **Year funded program was founded:** 1987

Project Description:

The Rental Assistance Program to allow lower-income households to secure affordable housing, or to maintain affordable housing by providing grants and/or guarantees.

ECHO will continue to participate in the Critical Family Needs/Housing Assistance Program for emergency rents and deposits as long as funds remain available. This program complements our RAP program in that it helps people living on the edge who cannot afford a repayment plan required by the RAP model. These monies are received from outside sources, benefit Hayward residents, and are not directly financed by Hayward CDBG funds.

Total FY 12-13 program budget: \$25,934
Amount of City funding: \$5,240

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	4	6
Number of volunteers:	1	1
Number of volunteer hours provided:	9	9
Number of paid FTEs assigned to this program:	0.17	0.24
Number of paid FTEs paid for with this funding:	0.03	0.05

2. Please provide three recent agency accomplishments:

- a. The RAP Counselors have prevented homelessness for 6 families with City of Hayward funding through the Rental Assistance Program.
- b. Since the beginning of the fiscal year, ECHO's Rental Assistance Counselors have prevented homelessness for 40 families throughout Alameda County through grants and guarantees.
- c. ECHO Housing received funding from the City of Livermore to develop and implement a HOME Tenant-Based Rental Assistance program to assist low-income tenants with rent subsidies.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Eden Information & Referral
Program Name: 2-1-1 Service Information Phone Line
Source of Funding: Social Services **Year funded program was founded:** 2007

Project Description:

The 2-1-1 Service Phone Line will provide Hayward residents with access to over 1350 health, housing, and human services agencies. Hayward callers to the 2-1-1 will receive free and comprehensive needs assessments. The 2-1-1 service serves the Hayward community 24/7, in multiple languages. It is also available to respond when local disasters strike through its ongoing partnerships with the Office of Emergency Services, Red Cross, and other local public and nonprofit responders.

Total FY 12-13 program budget: \$1,207,618
Amount of City funding: \$50,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	3,110	1,225
Number of volunteers:	10	11
Number of volunteer hours provided:	4,395	1,234
Number of paid FTEs assigned to this program:	1.28	1.28
Number of paid FTEs paid for with this funding:	1.28	1.28

2. Please provide three recent agency accomplishments:

- a. During the first quarter of fiscal year 2011-2012, 2-1-1 served 946 unduplicated Hayward callers. For the first quarter of fiscal year 2012-2013, 2-1-1 served 1,225 unduplicated Hayward callers, which is a 29% increase.
- b. During the first quarter of fiscal year 2011-2012, 2-1-1 served 330 disabled Hayward callers compared to 439 disabled Hayward callers in the first quarter of fiscal year 2012-13, which is a 33% increase.
- c. During the first quarter of fiscal year 2011-2012, 2-1-1 served 560 Hayward youth callers compared to 688 Hayward youth callers in the first quarter of fiscal year 2012-13, which is a 22% increase.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Emergency Shelter Program (ESP)
Program Name: Shelter Services
Source of Funding: CDBG **Year funded program was founded:** 1972

Project Description:

The mission of Emergency Shelter Program is to provide a safe and life directing experience for women and children who make the choice to leave a life of domestic violence, human trafficking and homelessness. The vision of Emergency Shelter Program is to foster a wellness based and culturally responsive community providing emergency shelter and supportive services to women and children who experience domestic violence, human trafficking and homelessness.

Total FY 12-13 program budget: \$839,575
Amount of City funding: \$26,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	91	12
Number of volunteers:	20	12
Number of volunteer hours provided:	1,040	260
Number of paid FTEs assigned to this program:	13.50	13.50
Number of paid FTEs paid for with this funding:	1.00	1.00

2. Please provide three recent agency accomplishments:

- a. We celebrated our 40th Anniversary with a gala event at City Hall on October 25, 2012 and used the event, along with events leading up to to gala, to increase community awareness about our services. Many dignitaries were present and ESP received Commendations from several government officials for our long time work. Billboards were posted throughout the City of Hayward during October in conjunction with National Domestic Violence Awareness Month.
- b. A Film Screening of Miss Representation was held at Hayward City Hall on October 19 including Hayward Police Departments' Spoken Word performers. This film speaks to the way the media's portrayal of women on screen aids in societies vision of how women should be treated. A round table discussion following the screening helped viewers to process the information.
- c. Interior and Exterior of the Shelter were painted through donations by volunteers. Nutritional information guides were added to the dining room.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Family Emergency Shelter Coalition (FESCO)
Program Name: Shelter Services
Source of Funding: CDBG **Year funded program was founded:** 1986

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Family Emergency Shelter Coalition (FESCO)
Program Name: Shelter Services
Source of Funding: CDBG **Year funded program was founded:** 1986

Project Description:

FESCO will provide basic emergency shelter and supportive services (including case management, life skills training and assistance in locating housing) for homeless families with children.

Total FY 12-13 program budget: \$370,263
Amount of City funding: \$35,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	46	45
Number of volunteers:	396	150
Number of volunteer hours provided:	4,840	1,392
Number of paid FTEs assigned to this program:	4.90	5.90
Number of paid FTEs paid for with this funding:	1.00	1.00

2. Please provide three recent agency accomplishments:

a. In our last fiscal year, FY2011-2012, FESCO served 50 families (63 adults and 110 children) at Les Marquis House and 21 families (29 adults and 44 children) at its transitional housing site, Banyan House. Of those families, 73% who exited Les Marquis House and 65 of those who exited Banyan House obtained permanent housing.

b. Over the past year, FESCO has experienced tremendous transition in terms of staffing. Cate Stean, FESCO's Executive Director, left the agency May 2012 to pursue a new job in Santa Rosa. In July 2012, Carla Belle, FESCO's Program Director, left to take a new position in Alameda County. In September, Gay McDaniel joined the agency as its new Executive Director. Ms. McDaniel was most recently the Chief Operations Officer for Abode Services, a provider of supportive housing for homeless, very-low-income homeless individuals and families in Alameda, Santa Clara, and Santa Cruz Counties. Prior to joining Abode Services, Ms. McDaniel was Executive Director of Su Casa, a domestic violence prevention/intervention organization in Southern California. She also worked for United Way of Greater Los Angeles as the Major Gifts Team Manager and spent over 27 years in the for-profit world, primarily in public accounting. Ms. McDaniel was most recently the Chief Operations Officer for Abode Services, a provider of supportive housing for homeless, very-low-income

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Family Violence Law Center
Program Name: Family Violence and Homelessness Prevention Project
Source of Funding: CDBG **Year funded program was founded:** 1978

Project Description:

The purpose of the Family Violence & Homelessness Prevention Project (FVHP) is to significantly reduce the level of homelessness and injury brought on by family violence for all Hayward residents served by the project.

FVLC will achieve this purpose by providing Hayward residents fleeing family violence with free legal services, such as assistance preparing restraining orders, including incorporated child custody/support orders, and “kick-out” orders that require the batterer to leave the home. Clients served by the project will receive legal advice and information, paperwork preparation assistance, and/or free attorney representation in court hearings pertaining to restraining orders.

The primary clients who will be served by this project are indigent and low-income women and their children residing within the City of Hayward.

FVLC will achieve this purpose by providing Hayward residents fleeing family violence with free legal services, such as assistance preparing restraining orders, child custody/support orders, and kick-out orders that require the batterer to leave the home. A Staff Attorney will be available on one morning of each month at the Hayward Law Library for client intake and appointments. Some clients served by the project will also receive free attorney representation in court hearings pertaining to restraining orders.

The primary clients who will be served by this project are indigent and low-income women and their children residing within the City of Hayward.

Total FY 12-13 program budget: \$654,393
Amount of City funding: \$47,260

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	144	95
Number of volunteers:	30	36
Number of volunteer hours provided:	4,125	2,074
Number of paid FTEs assigned to this program:	3.00	3.00
Number of paid FTEs paid for with this funding:	0.52	0.52

2. Please provide three recent agency accomplishments:

- a. In FY12 the Family Violence Intervention Unit (FVIU), FVLC's primary crisis intervention unit, responded to more than 3,200 police reports and provided crisis intervention and case management to 2,561 clients.
- b. In FY12 FVLC provided legal information, assessment, paperwork preparation assistance, advice and council and/or representation to 719 legal clients. FVLC' s legal team helped 334 of those clients get 572 court orders.
- c. In FY12 FVLC provided re-location to 709 survivors - 33% with children under the age of 18.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: HAYWARD MUNICIPAL BAND
Program Name: Hayward Municipal Band concerts in Memorial Park
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1957

Project Description:

The Hayward Municipal Band provides six two hour concerts, on the Tony Morelli Bandstand in Hayward Memorial Park, well maintained by HARD, Sundays at 2:30 pm starting yearly on Fathers' Day. This 40 member group of superior musicians, directed by Kathy Morelli Maier, which performs Classical, Popular, Big Band, Jazz, Rock, Musicals, and Latin as well as music from the early 1700' s to the present day, brings joy and happiness to people of all ages. Music elevates the spirit and provides food for the soul. Younger members of our audiences are exposed to types of music they will otherwise never hear and will realize that music participation does not have to end upon graduation. Frequently listeners, from toddlers to Senior citizens, become participants, clapping, singing along and dancing or marching.

Total FY 12-13 program budget: \$28,559
Amount of City funding: \$14,695

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:		19,000
Number of volunteers:		45
Number of volunteer hours provided:		912
Number of paid employees assigned to this project:		40
Number of hours employees spent on the project:	0.00	480
Percentage of employee hours paid for with this funding:		100%

2. Please provide three recent agency accomplishments:

- a. A successful 2012 concert season with large enthusiastic audiences of family groups and individuals of all ages interacting with one another as they enjoy the beautiful sounds. Our concerts are programmed to celebrate cultural diversity in a joyous manner. All leave the park happy and many stay in town for the afternoon and evening to dine or shop.
- b. On a personal level, I ,as manager of the band, am becoming acquainted with the streamlined funding process.
- c. The band has formed a strong alliance with Pastor Eldridge, Fairway Park Baptist Church, who provides the band with a year round secure and accessible storage area as well as a rehearsal hall along with a caretaker – all without charge. Gary Crandall, a former member of the band, lends, without charge, his professional sound equipment. Fred Sandsmark donates his services to set up and update our web site. HARD creates, prints and mails over 1,200 postcards to the name on our mailing list. Others help with publicity and maintaining our mailing list.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Hayward Area Recreation and Park District
Program Name: Sorensdale Recreation Center ADA Kitchen Project
Source of Funding: CDBG **Year funded program was founded:** 1970

Project Description:

Sorensdale Recreation Center is a facility and program of the Hayward Area Recreation and Park District. The primary purpose of this facility is to provide opportunities for people with an intellectual disability (i.e., developmental disabilities) to learn and practice recreational, educational, daily living, and community skills. The project will upgrade the 1954 kitchen to meet new Health and ADA codes and to create an ADA path of travel to the kitchen from the parking area.

Total FY 12-13 program budget: \$400,000
Amount of City funding: \$100,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	110	110
Number of volunteers:	50	50
Number of volunteer hours provided:	8,300	8,315
Number of paid FTEs assigned to this program:	8	8
Number of paid FTEs paid for with this funding:	0.00	0

2. Please provide three recent agency accomplishments:

- a. A new weekend program for disabled youth and adults has been created with a variety of classes and events such as dances, recreation, arts and crafts, etc.
- b. A garden has been created and expanded and the produce is picked by the disabled students who then learn how to prepare it in the kitchen. This fresh food provides healthy meals for disabled students who would not otherwise get fresh vegetables and fruit in their boarding homes.
- c. A thrift store has been created to help raise money for the disabled students. The disabled students learn life skills in the thrift store when working with patrons; giving change, stocking shelves, helping patrons, etc.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Hayward Arts Council
Program Name: Hayward Arts Council
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1983

Project Description:

Our purpose is to stimulate community interest in the arts. Our goal is to expand the image of Hayward as a cultural center. We coordinate with other organizations and serve as fiscal sponsor for the Hayward Band and Orchestra Festival. We often have musicians at our events and we coordinate with events by other entities. We maintain five galleries in Hayward--Foothill Arts of the Bay, Cinema Place Gallery, John O' Lague Galleria, Hayward Chamber of Commerce, and Hayward Senior Center.

Total FY 12-13 program budget: \$35,020
Amount of City funding: \$16,485

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	31,175	10,392
Number of volunteers:	645	215
Number of volunteer hours provided:	2,776	925
Number of paid employees assigned to this project:	3	2
Number of hours employees spent on the project:	1,200	1,200
Percentage of employee hours paid for with this funding:	55%	60%

2. Please provide three recent agency accomplishments:

- a. Collaborated with CSUEB to provide an art exhibit at Cinema Place Gallery.
- b. Held an art and craft sale for local artists in Cinema Place Gallery, with some artists demonstrating their craft for the public.
- c. Held an exhibit for new members and non-members (emerging artists) at Foothill Arts of the Bay Gallery.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Hayward Arts Council
Program Name: Hayward Band Festival
Source of Funding: Social Services **Year funded program was founded:** 1999

Project Description:

The Hayward Band and Orchestra Festival brings together the instrumental music students from Hayward High Schools and Middle Schools so that they can perform under the direction of three eminent conductors.

Total FY 12-13 program budget: \$7,400
Amount of City funding: \$7,400

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	320	320
Number of volunteers:	13	13
Number of volunteer hours provided:	116	116
Number of paid employees assigned to this project:	0	0
Number of hours employees spent on the project:	0	0
Percentage of employee hours paid for with this funding:	0%	0%

2. Please provide three recent agency accomplishments:

a. This is a one-time event. The students give a concert in the Chabot Auditorium for their families and friends and the general public. The high quality of the performance is impressive, and the student performers and the audience are made aware of how much these Hayward students have accomplished. The students, their parents, and their siblings see that they can achieve a great deal with hard work and discipline.

b.

c.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Hayward Zucchini Fest
Program Name: Hayward Zucchini Fest
Source of Funding: Community Promotions **Year funded program was founded:** 1983

Project Description:

The annual Zucchini Festival brings between 15,000 and 20,000 people to the Kennedy Park each year, resulting in a 2-day boost in local business sales within ½ mile of the area while providing an important weekend family destination. Proceeds from the Festival go to local non-profits.

Total FY 12-13 program budget: \$130,000
Amount of City funding: 4000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	13,000	12,000
Number of volunteers:	700	700
Number of volunteer hours provided:	3,500	3,500
Number of paid employees assigned to this project:	1	1
Number of hours employees spent on the project:	0	0
Percentage of employee hours paid for with this funding:		

2. Please provide three recent agency accomplishments:

- a. Awarded a Merit Resolution by the California State Assembly, via state senator Ellen Corbett.
- b. Received letters of commendation from state Governor Jerry Brown.
- c. Received letters of commendation from Alameda county supervisors and Union City Mayor Mark Green.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Horizon Services, Inc.
Program Name: Lambda Project
Source of Funding: Social Services **Year funded program was founded:** 1994

Project Description:

The Project Edens Lambda Youth Project, which is a program of HorizonServices, Inc. (PE/LYP/HSI), is designed to provide support for 35 high-risk, youth/young adults ages 20 and under that reside in Hayward. PE/LYP/HSI will work toward the reduction of suicide, drug use, and sexual/physical abuse that lesbian, gay, bisexual, transgender, and questioning (LGBTQ) youth experience. The project will provide the following services: crisis intervention, group sessions, outreach contacts and healthy lifestyle activities.

Total FY 12-13 program budget: \$92,000
Amount of City funding: \$20,750

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	619	315
Number of volunteers:	0	0
Number of volunteer hours provided:	0	0
Number of paid FTEs assigned to this program:	0.30	0.45
Number of paid FTEs paid for with this funding:	0.30	0.45

2. Please provide three recent agency accomplishments:

- a. HSI/LP began collaborating with South Hayward Neighborhood Collaborative and South Hayward Parish to provide LGBTQ counseling services in South Hayward at West Minister Church. HSI/LP will facilitate individual and group counseling services Wednesday evening to LGBTQ youth from Mt. Eden, Tennyson, MLK Jr., Ochoa, LPS, Impact Academy, and other youth from central and south Hayward. HSI/LP will continue it's long running Tuesday counseling group in North Hayward. We will also working collaboratively with South Hayward Parish to re-start PFLAG(Parents, Families of Lesbians and Gays Youth) parent support group in South Hayward. The parent support group will be open to all families from Hayward. The group will be held in South Hayward.
- b. HSI/LP has begun participating in HUSD's Restorative Justice Project in middle and high schools in Hayward. HUSD's Restorative Justice Project goals are to create safer schools; repair harm caused by criminal behaviors between students; and reduce the number of suspensions and expulsion through alternative interventions. HSI/LP will assist with issues of bullying, alcohol and other drugs, violent behaviors through providing counseling services on school campuses in HUSD. We will be working closely with school officials and teachers to create a sense of belonging and community amongst the students in an effort to reduce violence on school campuses. HSI/LP's focus will be LGBTQ students. We will be providing services at Mt. Eden High to start and extending our services to other schools in HUSD.
- c. Another success and accomplishment for LYP, was hosting our annual Gay Prom for the 18th year. There were over 200 LGBTQ and straight-ally youth ages 12 to 20 and over 100 adult volunteers attended the dance. This year' s dance continued the legacy of being one of the best events LYP has hosted. Numerous youth emailed, called, and told LYP staff in personal that this was their first time attending our dance and that they were

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Horizon Services, Inc.
Program Name: Lambda Project
Source of Funding: Social Services **Year funded program was founded:** 1994

grateful for the experience. The youth reported that they felt inclusive, supportive, validated and free to be who they are without judgments from adults and society. They also reported that they felt safe from the protestors and unruly supporters compared to last years Gay Prom. LYP youth did an excellent job promoting the dance and local places to eat in the City of Hayward for visitors to the dance, as well as performing the singing the crowning of the Kings and Queens at the dance. The Gay Prom would not have been a success without over 100 adult chaperones/volunteers supporters cheering the youth on, when the youth came down the red carpet to enter Gay Prom. Gay Prom was also a success due to the presence of Hayward Police Department and Chabot College Campus Security. Gay Prom is a Hayward community collaborative event with support of HUSD, local business, families, individuals, churches, etc.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: IMPERIAL STAR EMPIRE, INC.
Program Name: CORONATION 32
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1978

Project Description:

The annual Coronation brings folks from all over the United States, Mexico and Canada, to pay tribute to the Monarchs for their Year or Charitable deeds. Hosting the event in Hayward produces an economic benefit, as visitors patronize local restaurants and hotels. The Monies brought in from this event go direct to grants applied to from local non profits in need, and local services that are less fortunate then ourselves. South County agencies including the LGBT&Q Community Center The Lighthouse, The Trevor Project, Tri-Cities Services and the Mitilda House receive Benefits directly from Coronation.

Total FY 12-13 program budget: \$12,980
Amount of City funding: \$500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	0	150
Number of volunteers:	0	20
Number of volunteer hours provided:	0	25
Number of paid employees assigned to this project:	0	0
Number of hours employees spent on the project:	0.00	0
Percentage of employee hours paid for with this funding:	0%	0%

2. Please provide three recent agency accomplishments:

- a. asisted Fecso with a grant of \$625.00 for their Banyan House for serices,and \$700.00 in in-kind Donations for their Families at Christmas.
- b. funding was provided to the Lighthouse Community Center in the amount of \$625.00 for Rent
- c. a Scholarship grant was awarded to Jorge Hernandez for his community letter and application Jorge is currently studing Ethic Identities with in our Community. for his continued education we awarded him \$500.00.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: International Institute of the Bay Area
Program Name: Legal Services for Immigrants
Source of Funding: Social Services **Year funded program was founded:** 1918

Project Description:

The International Institute of the Bay Area provides professional and vital immigration law services to low income families throughout the Bay Area. IIBAs legal services include individual consultations with attorneys and accredited representatives, legal representation in immigration procedures, community education, and staff trainings for organizations that work with immigrants. All services are provided free of charge or on a sliding scale basis. The goal of IIBAs work is to provide newcomers and their families with stable, legal status, and access to services and resources as they join and contribute to the community.

Total FY 12-13 program budget: \$8,300
Amount of City funding: \$8,300

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	267	208
Number of volunteers:		22
Number of volunteer hours provided:		480
Number of paid FTEs assigned to this program:		0.17
Number of paid FTEs paid for with this funding:	0.17	0.17

2. Please provide three recent agency accomplishments:

- a. In response to a new immigration policy known as Deferred Action for Childhood Arrivals (DACA), the International Institute of the Bay Area conducted two outreach presentations with individual legal consultations available to Hayward residents at the Hayward Day Labor Center. IIBA provided legal assistance to five Hayward youth so that they could be protected under this new policy. Throughout the Bay Area, IIBA is playing a leadership role in the ten-county Bay Area DACA Collaborative.
- b. IIBA is a founding member of the East Bay Naturalization Collaborative. Comprised of six legal service nonprofit organizations, this collaborative is expanding access to legal services so that East Bay residents can become U.S. Citizens. The Collaborative organized a citizenship workshop in Hayward last year.
- c. IIBA is expanding our presence in southern Alameda County. IIBA recently hired an outreach coordinator who will focus her efforts on southern Alameda County, including monthly outreach presentations and legal consultations at the Fremont Family Resource Center.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Legal Assistance for Seniors (LAS)
Program Name: Legal Services & Education to Hayward Seniors
Source of Funding: Social Services **Year funded program was founded:** 1976

Project Description:

Legal Assistance for Seniors (LAS) will provide legal assistance to low-income seniors (age 60) who live in Hayward, to assist with issues pertaining to elder abuse, guardianship of minor children, public benefits (Social Security, SSI, Cash Assistance Program for Immigrants), immigration/naturalization, health law (Medicare and Medi-Cal), and other legal areas. Seniors who could benefit from services not offered by LAS will be referred to local agencies that provide social services to seniors.

LAS will educate seniors, senior service providers, and other community members about issues relevant to seniors including Medicare, Medi-Cal, Medicare fraud and abuse, long term care, health care reform, Advance Health Care Directives, public benefits, guardianship of minors, elder abuse prevention, immigration/naturalization, and consumer fraud. During FY 12-13 at least one workshop will take place at the Hayward Public Library.

Total FY 12-13 program budget: \$1,467,837
Amount of City funding: \$18,260

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	53	30
Number of volunteers:	11	10
Number of volunteer hours provided:	1,832	1,559
Number of paid FTEs assigned to this program:	9.30	9.30
Number of paid FTEs paid for with this funding:	4.10	2.80

2. Please provide three recent agency accomplishments:

- a. LAS recently completed a successful site visit with the Alameda County Area Agency on Aging. LAS has three major contracts with the county and all aspects of the reporting and monitoring were completed successfully.
- b. LAS recently completed its most successful year end appeal with 17% return on the mailing. Last year's appeal yielded only an 8% return. We attribute this to the fact that we have refined our mailing list to be more accurate.
- c. LAS is proud to report that we have been invited back to the Hastings School of Law of our Elder Abuse Conference site and that Marie Therese Connolly will be our keynote speaker. Ms Connolly is an attorney who coordinated the Elder Justice and Nursing Home Initiative at the Department of Justice and Senior Trail Counsel in the Civil Division. She won the 2011 MacArthur Fellowship for her work in elder abuse prevention. The LAS Conference on Elder Abuse will take place on May 21, 2013.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Mural Program
Program Name: Murals and Code Corrections
Source of Funding: CDBG **Year funded program was founded:** 2009

Project Description:

The Hayward Public Art Mural Program is operated in support of the City Council's Safe and Clean priorities. The program supports blight elimination efforts, beautification, business-to-business opportunities, showcasing local artists, and the promotion of civic pride, its true success shines through in neighborhood enrichment and downtown rejuvenation.

Total FY 12-13 program budget: \$50,000
Amount of City funding: \$36,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:		0
Number of volunteers:		
Number of volunteer hours provided:		
Number of paid FTEs assigned to this program:		2.00
Number of paid FTEs paid for with this funding:	0.00	0.00

2. Please provide three recent agency accomplishments:

- a. The Hayward Public Art Mural Program was recently contacted by Baywood Retirement Community 'Baywood Travelers Group' in Castro Valley with a request for a customized tour for their residents so they could enjoy the City's murals. Many of the residents were already familiar with some of the murals and were enthusiastic about seeing more of them and learning more about the program.
- b. A walking tour of over 15 of the City's downtown murals was conducted in October. Many residents on the tour had called ahead with requests for background information and artist commentary about specific murals. During the tour many opportunities to share factual and historical information was shared, as well as some much enjoyed stories and anecdotes about the artists and the artists' interaction and response with Hayward residents and neighborhoods.
- c. The Hayward Public Art Mural Program recently commissioned a commemorative set of notecards depicting the various murals located throughout Hayward. The notecards offered information about the depiction and the artist who created them. Over 132 notecard boxed sets have been sold to date, and a reprinting is underway to meet the high demand.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Pacific Chamber Symphony
Program Name: Music is Fun! Educational Elementary School Assembly Program
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1991

Project Description:

An in-depth interactive performance, demonstration, question and answer presentation through accessible classical music, of each instruments unique acoustical profile and teaching of a basic musical concept (i.e. rhythm, melody, acoustics and timbre, harmony, form, style, etc.).

Total FY 12-13 program budget: \$24,000
Amount of City funding: \$4,705

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	1,200	1,200
Number of volunteers:	0	0
Number of volunteer hours provided:	0	0
Number of paid employees assigned to this project:	5	5
Number of hours employees spent on the project:	105	105
Percentage of employee hours paid for with this funding:		

2. Please provide three recent agency accomplishments:

- a. Received funding from cities of Dublin and Pleasanton to do the same assembly program that we do for the Hayward Schools. Note: Hayward funds are only used for the Hayward part of the program.
- b. Have increased our fund raising through an on-line auction fund raiser.
- c. Have commissioned a new work for orchestra by Los Angeles composer Christopher Caliendo entitled 'Cross Cultures' and engaged jazz and classical mandolinist Mike Marshal to perform a concerto of his own and a Bach concerto with us March 2nd and 3rd to showcase the combination of traditional classical music with music that is of our current cultural heritages.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Services Opportunities for Seniors (SOS)
Program Name: Meals on Wheels
Source of Funding: Paratransit **Year funded program was founded:** 1966

Project Description:
 Provide Paratransit services to 234 people

Total FY 12-13 program budget: \$808,541
Amount of City funding: \$24,500

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	234	234
Number of volunteers:	39	39
Number of volunteer hours provided:	3,000	1,000
Number of paid FTEs assigned to this program:	4.00	4.00
Number of paid FTEs paid for with this funding:	2.00	2.00

2. Please provide three recent agency accomplishments:

- a. We mailed our Fall news letter in September and our annual Holiday appeal letter went out November 9th.
- b. We have no waiting list and have been able to serve all eligible seniors who need our service
- c. May 1st 2012 we added 200 more meals to our program. Oakland Meals on Wheels was no longer able to continue there home delivered program so we stepped up to help. We took on 94603 and 94605 Zip codes. We were able to do this with no interruption in service. We are now delivering 750 meals per day.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: South Hayward Parish: Community Action Network
Program Name: Services for the chronically homeless
Source of Funding: CDBG **Year funded program was founded:** 2008

Project Description:

The Hayward Community Action Network (CAN) will provide case management to homeless individuals to coordinate housing, recovery, healthcare, and ancillary services to end their homelessness.

Total FY 12-13 program budget: \$67,231
Amount of City funding: \$12,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	73	36
Number of volunteers:	20	9
Number of volunteer hours provided:	1,500	624
Number of paid FTEs assigned to this program:	1	1
Number of paid FTEs paid for with this funding:	1	1

2. Please provide three recent agency accomplishments:

a. Please Note, that this program has two part-time staff (Case Manager and Program Director) who each work 20 hours per week. This grant provides funding for Case Management services (.5 FTE).

Recently, the program placed five people (long time Hayward Residents, who have been homeless for 2 to 10 years) into housing. Four are in local temporary shelters on their way to permanent placement and one is permanently housed. Two are now employed full time.

b. We have leveraged the City of Hayward Funding to attract additional funding through the Alameda County Tobacco Control Coalition, Catholic Campaign for Human Development, and Kaiser Foundation to pay for basic operational costs and job development/training operations. This funding also includes our Peer Advocate program component, which hires individuals who are or were homeless to reach out to their peers, providing leadership, support, and advocacy.

c. Hayward CAN partnered with CSU East Bay's Freshman Day of Service and Golden Oak Montessori School to create reusable grocery bags as an intergenerational job development project with positive environmental impacts. Photos of our sewing days are available.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: South Hayward Parish
Program Name: Emergency Food Program (Pantry)
Source of Funding: Social Services **Year funded program was founded:** 1975

Project Description:

The South Hayward Parish will provide emergency food for 800 unduplicated low-income Hayward residents. Residents will obtain a nutritionally balanced, short -term (2-3 days) food supply with special emphasis on fresh fruits and vegetables, whole grain products and protein items as available. Food will be distributed Tuesday through Friday from 3:00PM to 5:30PM each week at the Westminster Hills Outreach Center 27287 Patrick Ave. Hayward, CA 94544

Total FY 12-13 program budget: \$88,131
Amount of City funding: \$14,442

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	3,966	2,662
Number of volunteers:	25	36
Number of volunteer hours provided:	31,200	7,800
Number of paid FTEs assigned to this program:	1.50	1.50
Number of paid FTEs paid for with this funding:	0.25	0.25

2. Please provide three recent agency accomplishments:

- a. Unduplicated individuals served August 2011 934, Unduplicated individuals served August 2012 1700. Almost doubled the number served with less money.
- b. Became ALCO Food Bank produce distribution hub for South County
- c. Became a member of ALCO Food Bank ARC representing South County.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Spectrum Community Services
Program Name: Meal Program for Seniors
Source of Funding: Social Services **Year funded program was founded:** 1971

Project Description:

Spectrum Community Services Senior Nutrition and Activities Project provides nutritious, hot meals to seniors in Hayward, San Leandro, San Lorenzo, Newark, Union City, Castro Valley, Livermore, Pleasanton, and Dublin. So far, during the FY 2012-13 we have served 8,660 meals to over 306 unduplicated Hayward seniors. The program not only provides a healthy meal but also nutrition education and an opportunity for seniors to socialize and avoid isolation in their homes.

Total FY 12-13 program budget: \$984,084
Amount of City funding: \$20,750

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	421	336
Number of volunteers:		25
Number of volunteer hours provided:		5,200
Number of paid FTEs assigned to this program:		6.00
Number of paid FTEs paid for with this funding:	0.00	0.00

2. Please provide three recent agency accomplishments:

- a. We have added a new Hayward meal site, serving South Hayward Parish every Monday. Through this meal site we are able to serve an increased number of Asian seniors and homeless seniors.
- b. We have added another new site in Castro Valley at the Kenneth Aitken Senior Center, serving Monday-Thursday each week and also increased our days of service at Hayward Senior Center from one day per week to five days per week. These centers previously employed a chef that was not required to follow any nutrition guidelines and now that we are providing the meals, we are ensuring that these seniors receive balanced, healthy meals at least 4 days a week.
- c. Despite our program functioning with a deficit, we are continuing to reach more and more Hayward seniors in need of nutritious lunches.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Sun Gallery, Hayward Area Forum of the Arts
Program Name: Sun Gallery, Hayward Area Forum of the Arts
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1975

Project Description:

The Sun Gallery's mission is to provide visual and performing art exhibitions and educational programs that reflect the diversity of Hayward. City funding is for general operations and outreach.

Total FY 12-13 program budget: \$73,303
Amount of City funding: \$27,450

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	3,934	1,455
Number of volunteers:	15	16
Number of volunteer hours provided:	1,050	500
Number of paid employees assigned to this project:	5	5
Number of hours employees spent on the project:	2,450	1,225
Percentage of employee hours paid for with this funding:	100%	100%

2. Please provide three recent agency accomplishments:

- a. The Sun Gallery is currently exhibiting the art of 35 local artists at the Holiday Boutique Gift Show for 5 weekends through Dec. 23. The gallery staff does the sales and collects sales tax. 25% of sales go to our general operating budget. Each artist volunteers six hours at the gallery, but that total is not included in the numbers above.
- b. October 10 to November 10: the Sun Gallery hosted the Day of the Dead themed exhibition, Celebrating the Beauty of Life.
 During the course of the reception day, there were the following performers: The Aztec Dancers, Jesus Cisneros, balladeer, and Ballet Folklorico Tlapalli. The Folklorico group uses our studio space for free in exchange for performances. Over 200 families, artists and friends enjoyed the day.
- c. On Sept. 21, the Sun Gallery held a fund raiser at the City Hall Rotunda called An Evening for the Arts, at which we raised \$7000 for our operating budget. Event goers were wine and dined and entertained by a plethora of talented local singers and dancers.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Tiburcio Vasquez Health Center
Program Name: Keepin It Real (KIR) Peer Education and Prevention Program
Source of Funding: Social Services **Year funded program was founded:** 2004

Project Description:

The Keepin It Real (KIR) project, based at the Tennyson Health Center, is a primary care clinic managed and operated by Tiburcio Vasquez Health Center, Inc. (TVHC). The KIR project is collaboration between Tiburcio Vasquez Health Center and Tennyson High School. The primary groups directly being served is the KIR Peer Educators and freshman students.

Total FY 12-13 program budget: \$35,000
Amount of City funding: \$10,375

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	179	101
Number of volunteers:		5
Number of volunteer hours provided:		250
Number of paid FTEs assigned to this program:		2.00
Number of paid FTEs paid for with this funding:	0.12	0.12

2. Please provide three recent agency accomplishments:

- a. The Tennyson Health Center trained 12 youth from Tennyson High School to become Peer Health Educators on reproductive health and violence prevention. Additionally, these 12 youth have increased their access to health care by registering as patients at the Tennyson Health Center. The Peer Educators from the Tennyson Health Center presented to 320 Freshman Life Skills students at the Tennyson High School on three different health related topics, including Birth Control, Sexually Transmitted Infections and Healthy Relationships on December 7, 2012, December 14, 2012 and December 21, 2012. The Peer Educators facilitated a total of 12 presentations.

- b. The Tennyson Health Center staff and the Peer Health Educators, coordinated and facilitated a Teen Pregnancy Prevention Panel held on December 17, 2012 to 226 Freshman Life Skills students and two teachers . The event consisted of five teen parents who discussed the challenges and experiences of being a teen parent and this event also promoted local community resources on reproductive health, including birth control and STI/HIV prevention such as the Tennyson Health Center and TVHC.

- c. The Peer Educators organized and facilitated the Breaking the Cycle of Violence outreach event to over 100 students, including freshman students on December 19, 2012 at the Tennyson High School. The Peer Educators engaged students in an interactive Teen Dating Violence Awareness interactive games, Pledges against Teen Dating Violence and distributed of information, resources and facts about Teen Dating Violence to students.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Tri-City Health Center
Program Name: Hayward HIV Services Program
Source of Funding: Social Services **Year funded program was founded:** 2006

Project Description:

The overall goal of the program is to provide high quality, comprehensive and client-centered services which assist and empower individuals living with HIV in Southern and Central Alameda County. Tri-City Health Center will provide case management, mental health, and benefits counseling to a minimum of 35 low-income, unduplicated Hayward residents. Other services offered will include housing assistance, legal assistance, grocery vouchers, transportation assistance and emergency financial assistance.

Total FY 12-13 program budget: \$2,500,000
Amount of City funding: \$20,667

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	150	84
Number of volunteers:		10
Number of volunteer hours provided:	0	300
Number of paid FTEs assigned to this program:		18.00
Number of paid FTEs paid for with this funding:	0.00	0.40

2. Please provide three recent agency accomplishments:

- a. The Agency has improved the quality and quantity of services available at our Hayward site. The site was upgraded with wireless service to our secure internet portal allowing staff access to client files while working offsite of our main Fremont headquarters. Hours at the Hayward site have increased, and there are currently two staff working at the Hayward site everyday. In 2013 we plan to start offering HIV testing out of our Hayward offices.
- b. Tri-City Health Center's HIV/AIDS programs have been preparing our clients and our services for the implementation of the Affordable Care Act. Clients are being enrolled in Alameda County's Health PACT program and transitioned away from the Ryan White Program and the AIDS Drug Assistance Program as will be required for ACA implementation. The HIV clinic is also in the process of becoming a Patient Centered Medical Home and eventually TCHC will apply to become a NCQA accredited Patient Centered Medical Home.
- c. The agency has gone through a large amount of staff turn over in the past year as it works to becoming more fiscally sound. Staff turnover hit the HIV/AIDS programs particularly hard. The department has gone through two managers, lost a medical provider, a nurse, two case managers, and two program coordinators. During the last quarter of 2012 the department has hired staff to replace all of the departing staff and are looking towards starting 2013 with a strong energetic work force.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Women on the Way
Program Name: Homeless Services
Source of Funding: CDBG **Year funded program was founded:** 1995

Project Description:

WOTW provides residential treatment and transitional housing for women, most of the participants have been recently released from the county jail or state prison returning to Alameda County, with 35% originating homeless in Hayward.

Total FY 12-13 program budget: \$440,000
Amount of City funding: \$20,000

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	14	12
Number of volunteers:	11	7
Number of volunteer hours provided:	6,864	4,368
Number of paid FTEs assigned to this program:		
Number of paid FTEs paid for with this funding:	0.00	0.00

2. Please provide three recent agency accomplishments:

- a. Replaced all flooring in the house
- b. Repainted entire interior
- c. Replaced sliding glass doors

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Youth Orchestra of Southern Alameda County
Program Name: Youth Orchestra of Southern Alameda County
Source of Funding: Neighborhoods Arts & Events **Year funded program was founded:** 1986

Project Description:

The Youth Orchestras of Southern Alameda County (YOSAC) is a non-profit 501(c)(3) music education organization founded in 1986 in Hayward. YOSACs mission is to supplement school music programs in Hayward and surrounding communities. It has a full orchestra (Symphony Orchestra) and a String Ensemble. There are 29 rehearsals and 3 concerts each season. A small ensemble made up of volunteers from Symphony Orchestra plays by invitation for local events during the season.

Total FY 12-13 program budget: \$26,470
Amount of City funding: \$3,765

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	6	9
Number of volunteers:	20	20
Number of volunteer hours provided:	140	64
Number of paid employees assigned to this project:	0.00	0.00
Number of hours employees spent on the project:	0.00	0.00
Percentage of employee hours paid for with this funding:		

2. Please provide three recent agency accomplishments:

- a. A board member has gone to five schools to talk with music teachers, offer them one full scholarship and unlimited 20% scholarships for their students, and offer the services of our conductor to help with their program once or twice a year.
- b. We have recruited volunteers for a small ensemble and received invitations to play at three events: Light Up the Season in the City Hall Rotunda, Community Thanksgiving Celebration at Glad Tidings Church in Hayward, and an event in San Lorenzo.
- c. That's it so far this season.

**City of Hayward
FY 12-13 Liaison Report Form**

Agency Name: Chabot College
Program Name: TRiOEducational Talent Search
Source of Funding: Social Services **Year funded program was founded:** 12-13

Project Description:

This program identifies and assists individuals from disadvantaged backgrounds who have the potential to succeed in higher education. The program provides academic, career, and financial counseling to its participants and encourages them to graduate from high school and continue on to the postsecondary institution of their choice. Talent Search also serves high school dropouts by encouraging them to reenter the education system and complete their education. The goal of Talent Search is to increase the number of youths from disadvantaged backgrounds who complete high school and enroll in postsecondary education institutions of their choice. We are currently providing this opportunity to the following schools in Hayward: Hayward HS, Tennyson HS, Mt Eden Hs, Winton Middle School, Cesar Chavez Middle School and Martin Luther King Middle School.

Total FY 12-13 program budget: \$246,600
Amount of City funding: \$16,600

1. Please fill in the following fields:

	FY 11-12	FY 12-13 YTD
Number of Hayward residents served:	0	300
Number of volunteers:		
Number of volunteer hours provided:		
Number of paid FTEs assigned to this program:		2.00
Number of paid FTEs paid for with this funding:	0.00	0.50

2. Please provide three recent agency accomplishments:

- a. The program is currently running a saturday academy that provides 30+ middle school student assistance in Math and Science.
- b. The program has identified 10 tutors that have been scheduled to be at targeted school providing tutoring.
- c. The program has increased in numbers not only from assistance of the City of Hayward but with the connection with the Hayward Promis Neighborhood grant.