



COMMUNITY SERVICES COMMISSION

Hayward City Hall
777 B Street, Hayward, CA 94541
Conference Room 2A

REGULAR MEETING AGENDA

Wednesday, July 15, 2015 – 7PM

- I. Call to Order**
- II. Pledge of Allegiance**
- III. Attendance**
- IV. Public Comments**

The Public Comments section provides an opportunity for members of the public to address the Commission on items not listed on the agenda. The Commission welcomes your comments and requests that speakers present their remarks in a respectful manner, within established time limits, and focus on issues which directly affect the City or are within the jurisdiction of the City. As the Commission is prohibited by State law from discussing items not listed on the agenda, each item will be taken into consideration, and may be referred to staff. Speakers will be limited to 5 minutes each.

- V. Approval of Summary Notes from the June 17, 2015 Regular Meeting**
- VI. By-Laws**
- VII. Future Agenda Items**
- VIII. Commissioner Announcements**
- IX. Adjournment**

Please do not wear scented products, as persons with environmental sensitivities may be in attendance. Assistance will be provided to those requiring accommodations for disabilities in compliance with the Americans with Disabilities Act of 1990. Please request the accommodation at least 72 hours in advance of the meeting by calling (510) 583-4250, or by calling the TDD line for those with speech and hearing disabilities at (510) 247-3340.

Materials related to an item on this Agenda, submitted to members of the Commission after distribution of the Agenda packet, are available for public inspection in the Community Services Division Office of the Library and Community Services Department, 777 B Street, Hayward CA 94541, during normal business hours. Such documents are also available on the City of Hayward's website at hayward-ca.gov subject to staff's ability to post the documents before the meeting.

777 "B" STREET, 2ND FLOOR
HAYWARD, CALIFORNIA, 94541
CSD RECEPTION: 510-583-4250
WWW.HAYWARD-CA.GOV



COMMUNITY SERVICES COMMISSION
Wednesday, June 17, 2015
Summary Notes

I. Call to Order

Meeting called to order at 7:01pm.

II. Pledge of Allegiance

All in attendance recited the Pledge of Allegiance.

III. Attendance

City staff called the attendance of the Community Services Commission (CSC), and noted attendance on the Attendance Sheet.

Commissioners in Attendance:

- Araujo, Crystal
- Bonilla, Ray
- Davis, Todd
- DeJulio, Annette
- Fagalde, Diane
- Frink, Dania
- Leppert, Robert
- Macmadu, Kingsley
- Moore, Linda
- Samayoa, Elizabeth
- Willis Jr., Julius

Commissioners Absent:

- Balram, Neha
- Glover-Gardin, Lisa
- Manapragada, Sai

Staff in Attendance:

- Dawn Jaeger, Community Services Division Manager
- Rachael McNamara, Administrative Analyst I
- Monica Davis, Administrative Analyst I

Guests in Attendance:

Guests were requested to sign the Visitor Sign-In Sheet

IV. Public Comments

There were no public comments made.

V. Approval of Summary Notes from the April 15, 2015 Regular Meeting

Moved by Commissioner Leppert to approve the May 20th summary notes with the correction of

Commissioner Davis' name which was incorrectly listed under attendance as "Davis": seconded by Commissioner Samayoa. Motion approved 11:0:0.

VI. Update on Regional Efforts to End Homelessness in Alameda County and Next Steps in the City of Hayward's Participation in Those Efforts.

Commissioner Bonilla inquired as to the efficacy of services provided by the "wrap around services" provided in permanent supportive housing units and questioned if anti-social behaviors were merely being brought indoors and out of sight. Ms. Jaeger let Commissioner Bonilla know that quality of life improvements are tracked and decided by permanent supportive housing program case workers, for example two AC Impact participants have been able to come off probation, one has started their own business and one has reunited with their family.

Commissioner DeJulio questioned why HPD was training the cost of homeless calls, if HPD had received orders to reduce the costs associated with calls regarding homeless individuals. Ms. Jaeger explained that HPD has recently begun tracking their time and costs associated with calls for homeless individuals requiring assistance. They have not been asked to reduce the amount of time spent on homeless individuals, but rather this is a tool to better understand the costs associated with the department and how resources might be used more effectively.

Commissioner Fagalde mentioned that she spoke recently with homeless individuals who stated that they would rather remain in the street than seek assistance or services. This is a common occurrence in the homeless population as many have had bad experiences in shelters in the past.

Ms. McNamara discussed some examples where the housing first model had been successfully applied across the country, including Salt Lake City and Charlotte. Commissioner Willis stated that he felt it was more appropriate to support the work efforts of social services group and religious groups rather than work with homeless populations, rather than have government agencies provide services

Commissioner Araujo asked how Hayward would use information from the Santa Clara report for our own needs. Ms. Jaeger let Commissioner Araujo know that the July 21st report to Council would not have recommendations for Council action. Instead the report would make the recommendation to wait until the Alameda County Homeless County Report is available in September. The report to Council will present research, provide information regarding which services are currently available to homeless individuals in the Hayward area and best practices.

Commissioner Samayoa asked if there are any studies relating to receiving SSI and using those funds to buy drugs or alcohol. Ms. Jaeger said there is not a study that she is aware of and it is not the policy of the City of Hayward or the service providers to track the use of SSI funds by

program participants. However, most permanent supportive housing organizations require an individual in the program to put thirty percent of their income towards cost of services. Commissioner Davis requested clarification regarding the parity between the Santa Clara report's five percent of heavy service users and Hayward's heavy users, for example in the AC Impact program. The AC Impact program is representative of Hayward's heaviest homeless service users and are comparable to those of Santa Clara County. The AC Impact program is funded to assist eight individuals because that was the amount of funding available, not because there are only eight individuals in need, but these individuals do use the services in the same ways as identified in the Santa Clara report.

Commissioner Samayoa stated that she would like to see better coordination in Hayward's faith community towards the issue of homelessness and a pooling of their financial resources. Commissioner Willis commented that the most effective way that the City and the CSC can assist in the goal to end homelessness is to support coordination and rally the public sector, churches, and private sector to work together

Commissioner Araujo inquired as to the availability of federal dollars to support permanent supportive housing, if there is a federal push to end homelessness. Staff stated that there are federal dollars. However the majority of funding at this time is focused on veteran's homelessness. CDBG dollars can be spent on programs that assist in ending homelessness.

VII. Future Agenda Items

Commissioner Bonilla reminded Commissioners that the Bylaws would be discussed at the July meeting.

VIII. Commissioner Announcements

Commissioner Moore expressed thanks to all the Commissioners who attended the Community Engagement Event on June 8th. Commissioners Fagalde announced the passing of Wyatt Norrell on June 12th. Commissioner Fagalde also reminded Commissioners of the South Hayward July 4th Street Fair.

IX. Adjournment

The meeting was adjourned at 8:20pm.