

CITY OF HAYWARD
NEIGHBORHOOD SERVICES DIVISION
SOCIAL SERVICES PROGRAM

**Human Services Commission
Regular Meeting
Wednesday, May 6, 2009**

Agenda

- I. Call to Order**
- II. Pledge of Allegiance**
- III. Attendance**
- IV. Public Comments:** *(The Public Comments section provides an opportunity to address the Human Services Commission on items not listed on the agenda. The Commission welcomes your comments and requests that speakers present their remarks in a respectful manner, within established time limits, and focus on issues which directly affect the City or are within the jurisdiction of the City. As the Commission is prohibited by State law from discussing items not listed on the agenda, your item will be taken into consideration, and may be referred to staff. Speakers will be limited to 5 minutes each.)*
- V. Approval of Summary Notes of the April 1, 2009 HSC Regular Meeting**
- VI. FY 2010 Paratransit Program Annual Plan**
- VII. Funding Process Update**
 - A. Funding Process Update**
 - B. American Reinvestment and Recovery Act of 2009**
 - 1. CDBG and “CDBG-R” – Update and Comment**
 - 2. ESG/Homelessness Prevention Funds – Update and Comment**
 - 3. Citizen Participation Plan Update**
 - C. Social Services Public Hearing Rescheduled to June 2, 2009**
- VIII. Annual Dinner: Discussion and Possible Appointments to Annual Dinner Committee**
- IX. FY 2010 Nominations Committee Appointments**

777 – “B” STREET, 2ND FLOOR
HAYWARD, CALIFORNIA, 94541
SOCIAL SERVICES RECEPTION: 510-583-4250
WWW.HAYWARD-CA.GOV

X. Staff Reports (Oral Non-Action Items):

- A. Hate Crimes Report
- B. Paratransit Report

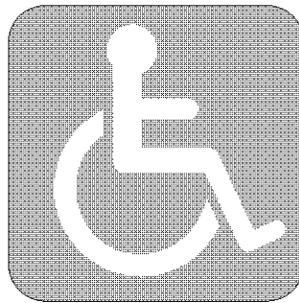
XI. Future Agenda Items

XII. Adjournment

HSC summary notes are available by fax, e-mail, or regular mail.

For more information, please call (510) 583-4250.

Please do not wear scented products. Persons with environmental sensitivities may be in attendance. Assistance will be provided to those requiring accommodations for disabilities in compliance with the Americans with Disabilities Act of 1990. Please request the accommodation at least 72 hours in advance of the meeting by calling (510) 583-4250, or by calling the TDD line for those with speech and hearing disabilities at (510) 247-3340.



Materials related to an item on this Agenda, submitted to members of the Human Services Commission (HSC) after distribution of the Agenda packet, are available for public inspection in the Neighborhood Services Division Office of the Library and Neighborhood Services Department, 777 B Street, Hayward CA 94541, during normal business hours. Such documents are also available on the City of Hayward's website at hayward-ca.gov subject to staff's ability to post the documents before the meeting.

**City of Hayward
Paratransit Program Report for March 2009
Human Services Commission**

May 6, 2009

	Jan	Feb	March	Qtly Totals
Newly enrolled riders by month	31	35	31	97
Active riders (excludes SNF residents)	671	673	671	Avg. 672
Number of individual base trips provided	842	821	705	2,368
Number of GAP (shuttle) trips provided	169	180	205	554
Number of group trips provided	6	5	3	14
Number of residents on group trips	40	26	16	82
# of staff / attendants on group trips	22	17	11	50
On-time performance (individual trips)	98.31%	93.69%	97.75%	96.58% avg.

Group recreation trip destinations included: Jazzy Arts & Crafts in Castro Valley, Pleasanton Wal-Mart, and Newark Buffet Restaurant.

Outreach: There was one outreach presentation during the month of March; staff presented details about the Round-About Shuttle Service at CRIL's Annual Public Board Meeting.

Round-About Shuttle Service Update: Hayward Staff met with San Leandro Staff to coordinate the Hayward-San Leandro Connection (flyer attached).

Additionally,

- Paratransit Program Plan and funding request for Fiscal Year 2009-10 was submitted to the Alameda County Transit Improvement Authority (ACTIA) at the end of March.
- In February, the Alameda County Paratransit oversight body, ACTIA reviewed current year revenues and estimated the City's grant would decrease by 5%. In March, that estimate was adjusted to 9% or about \$60,000. Since the Hayward Paratransit door-to-door service is entirely funded by Measure B funds, which are generated from sales tax, staff is exploring ways to adjust service to stay within budget while still offering as much service as possible.



Hayward Round-About Shuttle



INTRODUCING Hayward - San Leandro Shuttle Connection

SAME DAY SERVICE! NO RESERVATION!

ATTENTION

**Hayward Round-About Shuttle and
San Leandro FLEX Shuttle Registered Riders!**

The Hayward Round-About Shuttle and San Leandro Flex Shuttle have partnered to provide you with more transportation options. Catch your city paratransit shuttle to your local BART/AC Transit shuttle stop, ride BART or AC Transit bus to your neighboring city, then catch their local shuttle. Go to banks, grocery stores, hospitals, meal sites, libraries, senior resident facilities, shopping malls, etc. in Hayward and San Leandro using city paratransit shuttle connection!

Eligibility for this extended service is easy and simple:

- You must be a **registered rider** with the Hayward Round-About Shuttle **or** San Leandro Flex Shuttle
- You must show your rider ID to the shuttle driver
- You must follow each city's shuttle schedule, fares, and rider guidelines

Hayward Round-About & San Leandro FLEX Shuttle BART Station Connection Stops

Hayward Round-About Shuttle	San Leandro FLEX Shuttle
South Hayward BART Station	Bayfair Mall (adjacent to Bayfair BART station)
Hayward BART Station	San Leandro BART Station
Various AC Transit Bus stops	Various AC Transit Bus stops

Experience this new and exciting city shuttle connection!

1. Pick up the Hayward Round-About Shuttle and San Leandro FLEX Shuttle schedules and maps available on the shuttle buses and city paratransit offices
2. Pick up BART and AC Transit schedule and fare information
3. Plan your trip
4. Enjoy your visit to your neighboring city

This service is available starting April 1, 2009!

For more information, please call:

Hayward Round-About Shuttle – 510 583-4230

San Leandro FLEX Shuttle – 510 577-3441