**From:** Access Hayward <noreply@user.govoutreach.com>
**Date:** April 11, 2011 10:01:06 PM PDT
**To:** Sean Reinhart <Sean.Reinhart@hayward-ca.gov>
**Subject:** **City of Hayward: You have been assigned a new Request #: 18339**

**Request # 18339 from the Government Outreach System has been assigned to you.**

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**Request type:** Compliment
**Request area:** Contact the Library Director
**Citizen name:** Cheryl Zuur
**Description:** I love the Hayward Library and am writing to tell you why. I visit the Hayward Main branch regularly on my way to visit my mother, who has Alzheimers and lives at Casa Sandoval. The library provides a needed respite to clear my mind, have some time to myself and be connected with the wider world.

I enjoy reading the newspapers and periodicals and just being around all the books in a quiet yet communal atmosphere. The selections of DVD's is amazing-who needs HBO or Showtime when we've got the library!

I have been particularly impressed with the new book section, always nicely arranged in that central location when you first enter the library. I am one of those people who will die before I read all the books on my current list, and the new book section of the library has (happily) contributed to this problem.

I am always finding something there that catches my eye, books that I have never heard of and probably would not have read otherwise if I had not seen them at the library. Some recent examples are Someone knows my name, and Little Bee-two very powerful books that I have recommended to friends; a cookbook-Miss Dahl's Voluptuous Delights-a suprisingly good cookbook with a great recipe for whole grain no knead bread, and I'm currently reading ,The Buyout of America, a book that everyone "should" be reading. My husband lives with chronic pain (and so do I, living with him!) and I was happy to find "The Pain Chronicles" recently in the new book section-it is helping him feel less alone.

There are many other titles in the new book section that I've WANTED to read but haven't gotten to yet, but I continue to be impressed with the selections and wanted to personally thank the librarian responsible for choosing such great titles.

I have never had a bad interaction with a librarian in Hayward. Everyone I have spoken to or asked for help has been helpful, knowledgeable and friendly. I don't know his name but one day I was looking for a book in the juvenile fiction section (Life as We Knew it) and met a great young librarian who was as enthusiastic as he was knowledgeable about literature for young people.

I have not had a chance to participate in any of the "books to action" and other activities sponsored by the library but I keep marking on them my calendar. What a great idea-Yoga in the library and book talks at Peets!!

Thanks to all the hardworking librarians and staff at the Hayward Library; may they keep all their benefits, not have to take any more cuts in wages and make it to full retirement so they can have more time to enjoy reading the books that they currently make available to the rest of us.

Sincerely,

Cheryl Zuur

**Expected Close Date:** 04/18/2011