



Clean Air Performance Professionals

Thursday, March 14, 2013

Bill Lockyer,
California State Treasurer
915 Capitol Mall, Suite 110
Sacramento, CA 95814
(916)-653-2995
fax: (916) 653-3125

RE: The Nissan PZEV Warranty Issue

California has the best car emissions system but we need support to improve.

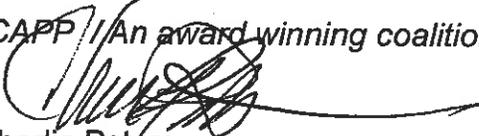
Will you consider a letter in support of the California Air Resources Board (CARB) efforts to improve compliance with the California Partial Zero-emissions (PZEV) standards.

Improved toxic impact from the car fleet will provide better health and economic performance for California.

This issue of PZEV Performance was the subject of my interest June 20, 2011 with Dr. Willie Armstrong. Some real progress has been great but the Dr. Willie Armstrong, Richard Woonacott, and Dave Lewis may be gone from State Service. Environmental improvements might deserve further conversation.

Thank you for your dedicated attention to the details of an improved California.

(CAPP / An award winning coalition of motorists)


Charlie Peters

cc: interested parties

CAPP contact: Charlie Peters

Chief Wallauch:

Should your friends in the capitol consider a change in Warranty service?

We are at about 3 months in a Nissan PZEV Warranty Issue, still trying to meet the CARB regulations.

More conversation might help the air and motorist service.

- * Partial Zero Emissions Vehicle (PZEV) letter to Dr. Willie Armstrong.

- * Inspection and Maintenance Review Committee (IMRC) request for motorist assistance.

- * Dave Lewis PZEV Smog Check Project.

- * California Senate Rules Committee Request for support.

- * Richard Woonacott PZEV action.

Has senate Rules Committee responded?

All others are gone.

Charlie Peters
510-537-1796

-----Original Message-----

From: "Wallauch, John@DCA"
Sent: Mar 15, 2013 1:54 PM
To: 'charlie peters'
Subject: RE: Richard Woonacott | LinkedIn

Charlie you have that effect on some people-----His wife has taken a very important job with the Fed's in DC

-----Original Message-----

From: charlie peters [mailto:
Sent: Thursday, March 14, 2013 5:51 PM
To: Wallauch, John@DCA
Subject: Richard Woonacott | LinkedIn

<http://www.linkedin.com/pub/richard-woonacott/35/622/796>

Rumor is Mr. Richard Woonacott is moving out of California.

CAPP contact: Charlie Peters

Re: RE: the Nissan PZEV Warranty Issue

From:
To: "Woonacott, Richard@SCSA"
Cc: Stella Pyrtek-Blond < >
Subject: Re: RE: the Nissan PZEV Warranty Issue
Date: Feb 27, 2013 1:34 PM

Richard,

Very interesting.

Thank you.

Charlie Peters

-----Original Message-----

From: "Woonacott, Richard@SCSA"
Sent: Feb 27, 2013 8:23 AM
To: ""
Cc: ""
Subject: Re: RE: the Nissan PZEV Warranty Issue

Good morning Charlie:

Thank you for your message. I have initiated an inquiry with BAR and ARB to ascertain the status of the diagnostic charge issue that you raised. Additionally, I will discuss the environmental improvement issue you raised with my colleagues so that I may direct you to the appropriate resources. If I may be of service, please email or call. Regards, Richard

From:
Sent: Wednesday, February 27, 2013 12:38 AM Pacific Standard Time
To: Woonacott, Richard@SCSA
Cc: Wallauch, John@DCA
Subject: FW: RE: the Nissan PZEV Warranty Issue

Good morning Mr. Woonacott:

RE: Nissan PZEV Warranty

Thank you for your help. The diagnostic charges may not have been received to date, over two months so far.

Thank you again

Charlie Peters

ps: this issue of PZEV performance was the subject of my interest June 20 2011 with Dr. Willie Armstrong. Some real progress has been great but the Dr. and Mr. Lewis may be gone from State Service. Environmental improvements might deserve further conversation.

-----Forwarded Message-----

From: "Wallauch, John@DCA"

Sent: Feb 26, 2013 3:27 PM

To: '

Subject: FW: RE: the Nissan PZEV Warranty Issue

Charlie, as far as ARB is concerned the issue of PZEV vehicles and Nissan is now completed----see you later

From: Urkov, John@ARB [mailto:

Sent: Wednesday, February 20, 2013 10:59 AM

To: Wallauch, John@DCA

Subject: FW: RE: the Nissan PZEV Warranty Issue

John—per our phone conversation this AM. Nissan is back on track!

From: Urkov, John@ARB

Sent: Friday, February 15, 2013 12:45 PM

To: Ford, Terry@ARB

Subject: RE: the Nissan PZEV Warranty Issue

I finally talked to Nissan yesterday and they have the correct info on PZEV warranty and were very open about their mistake. They will be holding a “big meeting” with all of their departments that would have anything to do with this issue sometime next week. They are also investigating why the dealer in the San Diego area didn’t treat the customer correctly from the start of this situation. I consider this one “closed”.

John

CAPP contact: Charlie Peters

Clean Air Performance Professionals

From: "Woonacott, Richard@SCSA" <Richard.Woonacott@scsa.ca.gov>

To: "

Subject: Nissan PZEV Warranty

Date: Feb 6, 2013 4:40 PM

Good afternoon Charlie: It was good to talk with you yesterday. I wanted to let you know that the issue is resolved, but that another meeting is scheduled tomorrow to discuss the diagnostic charges that consumers paid that should have been included as part of the warranty repair, and a discussion about California warranty in general. Please let me know if you need additional assistance. Regards, Richard

RICHARD D. WOONACOTT, MBA

Deputy Secretary, Legislation

State & Consumer Services Agency

www.scsa.ca.gov

"Because your own strength is unequal to the task, do not assume that it is beyond the powers of humankind; but if anything is within the powers and province of humankind, believe that it is within your own compass also."

~ Adapted from Marcus Aurelius

CAPP contact: Charlie Peters

Undersecretary Willie Armstrong



Tuesday, February 5, 2013

Dr. Willie J. Armstrong is the Undersecretary for the State and Consumer Services Agency. He serves as principal advisor to the Secretary on major policy, program, legislation and fiscal matters. Additionally, he is responsible for all functions in the Office of the Secretary and discharges all statutory functions of the Secretary to the departments of the Agency.

Dr. Armstrong has provided 18 years of public service to his country and to the State of California. He served a decade in the United States Air Force. As a Transportation Specialist, he was stationed at Andersen Air Force Base, Guam for one year and nine years at Ramstein Air Force Base, Germany. During his tenure, he worked with Army and Air Force agencies to ensure strict adherence with Department of Defense (DoD) fraud, waste, and abuse guidelines. Moreover, he served on the Ramstein Air Force Base Advisory Council to provide information to agencies regarding current initiatives, programs, and quality of life improvements for DoD personnel.

Dr. Armstrong has advised members of the California State Assembly for eight years. As Chief-of-Staff, he discussed the impact of state budget and legislative proposals that affect the ability of local and state agencies to deliver services to the people of California.

He earned his bachelor's degree in Management Studies and Master's degree in Public Administration from the University System of Maryland-European Division. He earned his Doctorate in Educational Leadership and Policy (Ed.D.) from California State University-Sacramento.

http://www.scsa.ca.gov/about_us/bio/williearmstrong.shtml

CAPP contact: Charlie Peters

California to start new smog check program

Central Valley Business Times, October 19, 2012 8:12am

Will end tailpipe testing for many cars. Instead, testers will probe cars' computer memories

Few drivers may realize it, but their car's onboard computer is busily collecting all sorts of data as they drive. And soon, the state of California will be picking those little under-the-hood brains.

The California Air Resources Board is readying plans for a new smog check program that eliminates sticking a probe up the tailpipe to measure emissions while simulating driving conditions in a shop.

Instead, for 2000 model-year and newer vehicles, the new test siphons off the data stored in the on-board diagnostic systems that are standard equipment on all

newer vehicles.

"By utilizing the on-board diagnostic system already built into all newer cars, owners can be assured that they are getting the most accurate measure of their vehicles condition at the lowest possible cost," says CARB Chairman Mary Nichols. "The move away from tailpipe testing and the expensive equipment required by shops will benefit consumers, service providers and the environment."

Older vehicles will continue to be inspected using tailpipe emissions but stations will be subject to new performance and evaluation

standards. Only stations meeting what CARB terms "the tough new standards" will be rated as "STAR Certified" and permitted to inspect 1999 and older vehicles. The changeover to the new testing requirements will take place over the next year.

- Starting Jan. 1, 2013, all 1999 model-year and older vehicles (the model years most likely to have high emissions) will be directed to new STAR inspection stations.

- Sept. 1, 2013, all 2000 model-year and newer vehicles will be inspected using the OBD-based test.

<http://www.centralvalleybusinesstimes.com/stories/001/?ID=22124>

California seems to give priority to Global Warming and Air quality with support of the Consumer Assistance Program (CAP) that is reported to provide up to \$4000.00 to crush a car that might be more affective if a random remaining useful life audit was considered. Also 1,000,000's of cars are tested resulting in 100,000's failing the test with up to \$1,500.00 in repairs but many parts identified as failure faults have sales volume that might indicate opportunities to improve the performance of the CAP program.

A CAP secret shopper audit might find we can do better, if the Controller has the check book and an audit team or Sierra Research can provide the data showing improved air and California jobs with improved CAP performance, more bang for the buck.

A one minute phone call from Governor Brown to DCA/BAR Chief John Wallauch can start improved performance tomorrow morning.

The Junior College BAR referee does 500 VOLUNTARY/FREE tests in a day that can start a secret shopper audit with our Governor's help with a one minute conference call to the BAR-Wallauch team. Is it time for change?

CAPP contact: Charlie Peters

Clean Air Performance Professionals

Hayward, California 94541
June 20, 2011

Dear Dr. Armstrong,
Dep. Secretary of the State and Consumer Services Agency
915 Capitol Mall, Suite 200
Sacramento, CA 95814
(916) 653-3815 fax

Good morning Dr.

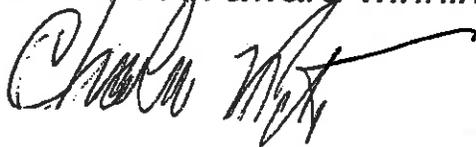
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