



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>1. General Comment: <i>Crime and Crime Prevention</i></p> <p>Residents expressed a general fear about gang activity and high crime levels in the South Hayward Neighborhood.</p> <p>What is the City doing about this, and how can residents, businesses, and interested neighborhood organizations partner with the City to improve this situation?</p> <p style="text-align: center;">Safety Concerns Specific to Tennyson Park</p> <p>There are many people who hang out at Tennyson Park, particularly at night in dark areas behind the adjacent businesses, behind the baseball field, and near and in the park restrooms. There have been fights, drinking, drug use, etc. How is this being addressed?</p>	<p>1.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Gale Bleth, Crime Prevention Specialist, 293-7151, Email: Gale.bleth@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p> <p>Larry Lepore, Park Superintendent, HARD, 881-6716, Email: lepl@haywardrec.org</p>	<p>1.</p> <p style="text-align: center;">RESOLVED</p> <p>Attachment A at the end of this Plan provides crime statistics for the South Hayward Area, including reported crimes specifically associated with Tennyson Park.</p> <p>The City and HARD continue to coordinate security patrol and proactive crime prevention and law enforcement efforts both in and around Tennyson Park, and throughout the South Hayward neighborhood area. This includes ongoing discussions about the further improvement of the lighting in the park. The security cameras are now operational; the data is fed directly to HPD's S. Area Command offices; this tool can be instrumental in crime enforcement efforts.</p> <p style="text-align: center;">NEIGHBORHOOD PARTNERSHIP NEEDED!</p> <p>Information related to creating Neighborhood Watch groups was provided at the February 8 South Hayward Neighborhood Partnership meeting.</p> <p>To-date, no one has contacted the City regarding establishing new, or joining existing, Neighborhood Watch groups in S. Hayward.</p>	<p>1.</p> <p>Residents and other community stakeholders are needed to partner with the City in the fight against neighborhood crime.</p> <div style="text-align: center;">  </div> <p style="text-align: center;"><i>Go to the City's website and click on above logo:</i> www.hayward-ca.gov</p> <p style="text-align: center;">or call: The HPD South Area Command Office: 293-7296,</p> <p style="text-align: center;">Or contact: Gale Bleth: (510) 293-7151 Gale.bleth@hayward-ca.gov</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>2. General Concern re: Hayward Police Department:</p> <p>When residents have called the Hayward Police Department for assistance, there have been times that the response has been slow (20 to 30 mins. or more).</p> <p>A. Once a dispatcher reportedly told a caller that at least two different parties must call regarding a concern before they HPD will respond. Is this true?</p>	<p>2. A. B, and C.:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>2. A.:</p> <p style="text-align: center;">RESOLVED</p> <p>It is <u>not</u> HPD policy that at least two different parties must call on the same concern before the Police Department will respond.</p>	<p style="text-align: center;">NOTE:</p> <p>Delays to calls for service can occur when a large number of requests happen at the same time. When this occurs, HPD must prioritize the use of its law enforcement resources.</p> <p>Crimes that are in-progress and which may cause harm to people or property are given top priority.</p> <p style="text-align: center;">What You Should Do...</p> <p>When a crime in-progress is witnessed, call 9-1-1, or call HPD Dispatch at 293-7000.</p> <p>For non-urgent concerns, contact the City via Access Hayward, by way of the internet at: www.hayward-ca.gov, or by calling (510) 429-9273.</p>
		<p>2. B.:</p> <p style="text-align: center;">RESOLVED</p> <p>It is always important for people to call the Police Department for assistance when criminal activity is suspected or witnessed. Even if the Police do not respond immediately due to higher priorities, the information provided is put on record and provides very useful information that is used to manage and target the use of available law enforcement resources in the most effective way possible.</p>	
<p>B. Because of the delay in response, some people have decided that it is not useful to call the police.</p>			

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>2.: Hayward Police Department, <i>continued</i>:</p> <p>C. Sometimes when callers call HPD Dispatch for service they feel that they are treated disrespectfully by the dispatcher. What should people do when this occurs?</p>	<p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p> <p>Fran Robustelli, Human Resources Director, 583-4500, Fran.robustelli@hayward-ca.gov</p>	<p>2. C.:</p> <p style="text-align: center;">RESOLVED</p> <p>The City exists only to serve the Hayward community. Previously, it was clarified that poor customer service is not tolerated by the City, and that specific incidents are dealt with as personnel matters and corrective action is taken as circumstances require. In the meantime, dispatch personnel have been given a general reminder of the importance of working with the public in a respectful manner, even when doing so under stressful circumstances.</p> <p>Constituents were previously encouraged to report incidents of poor customer service by any police representative as soon as possible to the Southern District Commander. Complaints or concerns about other City employees should be reported to the City’s Human Relations Department if the immediate supervisor of the individual is not known.</p> <p>No incidents were reported to the City since the last S. Hayward neighborhood meeting.</p>	<p style="text-align: center;">Reminder:</p> <p>Constituents are encouraged to report specific concerns related to customer service to Lt. Sheryl Boykins, Southern Area Commander (see contact information to the left).</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>3. General : <i>Illegal Parking:</i></p> <p>A caller reporting that an unoccupied vehicle was illegally parked near his home was asked by the dispatcher to provide the license number of the vehicle. The caller was hesitant to do so fearing retaliation from the owner if he/she saw the caller writing down the license number.</p> <p>A. Why is the license number needed?</p>	<p>3. A. and B:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>3.</p> <p>RESOLVED</p> <p>A. Previously, it was explained that it is important to provide as much descriptive information as possible when reporting illegally parked vehicles to insure that the Police Department is following up on the correct vehicle that the caller is reporting; vehicle license numbers are very useful for this reason.</p>	<p style="text-align: center;">NOTE:</p> <p>Neighborhood partners are encouraged to report illegally parked automobiles when seen.</p> <p>This may be done anonymously either by telephone or by the internet as follows: Hayward Police Department:</p> <ul style="list-style-type: none"> • Gen. No. 293-7000; • S. District Commander: 203-7296; • Access Hayward – online: www.hayward-ca.gov or by telephone: (510) 429-9276
<p>B. How can someone report something to the Hayward Police Dept. if they are concerned about retaliation?</p>		<p>RESOLVED</p> <p>B. It was previously noted that if a caller is not able to get a vehicle’s license plate information discretely and is concerned about possible retaliation, s/he may give other identifying information that is easier to obtain without being noticed (i.e., its location, color, and the make and type of the vehicle – sedan, sports car, pick-up truck, etc.). Reports may be made anonymously, online or by telephone.</p> <p>No reports were received by the Hayward Police department about illegally parked cars since the February neighborhood meeting.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>4.</p> <p>Parking - Commercial Trucks on Whitman Street:</p> <p>Large commercial trucks frequently park along Whitman near the railroad tracks (north of Harder Rd.).</p>	<p>4.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p>	<p>4. <i>Commercial Trucks Parked on Whitman:</i></p> <p style="text-align: center;">RESOLVED</p> <p>City staff investigated Whitman (north of Harder) on several occasions between February and May and did not observe any commercial trucks parked in the area. Therefore, the City will take no action unless new information is obtained.</p> <p>Resident input on this matter is requested.-----▶</p>	<p>Neighborhood Assistance Needed</p> <p>Residents are encouraged to contact Public Works (see contact information to the left) with more specific information about when and where on Whitman this problem is occurring. This will insure that the correct area is being evaluated. Staff will re-evaluate the situation based on the information obtained.</p>
<p>5.</p> <p>Parking Enforcement: Revenue Source</p> <p>It was recommended that the City enforce parking violations aggressively as a way to bring in more revenue to the City.</p>	<p>5.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>5. : <i>Use of Parking Tickets as a Revenue Source:</i></p> <p style="text-align: center;">RESOLVED</p> <p>Issuing parking tickets is not a strategy that is used to generate revenue for the City; the primary purpose of parking enforcement is to gain compliance with the law for the benefit of the community.</p>	<p>Note:</p> <p>During the last three months, 28 parking citations were issued for illegal parking along Tennyson Road.</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>6. Neighborhood Liquor Store Operations: There are several liquor stores in the neighborhood, some of which tend to attract trouble, where intoxicated people loiter in the store parking lots, where fights breakout, drug use and sales occur, and where minors are sold cigarettes and alcohol. These include:</p> <p>a) Zach’s Market at 50 W. Tennyson b) GNG Liquors at 583 W. Tennyson c) Steve’s Liquor at 1145 W. Tennyson d) Tennyson Liquor and Deli, 1190 W. Tennyson e) Sonan Market at 27937 Manon, near W. Tennyson; and f) 7- Eleven at 375 W. Tennyson. g) Stop and Save at 338 W. Tennyson</p>	<p>6.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>6.</p> <p style="text-align: center;">ONGOING:</p> <p>The Hayward Police Department’s vice officers continue to conduct ongoing investigations (including under-cover sting operations) at these and other retail establishments throughout the City.</p> <p>The number of alcohol and tobacco related arrests related specifically to these addresses are included in the crime statistics provided on Attachment A of this Plan (these are highlighted in yellow).</p> <p>Attachment B provides additional information related to the Hayward Police Department’s City-wide alcohol and tobacco sale enforcement efforts .</p>	<p>6.</p> <p style="text-align: center;">NOTE:</p> <p>While all illegal activity is being strictly enforced, none of the properties noted have Conditional Use Permits on record, nor are they legally required to at this time. Consequently, the City is not able to revoke permits for non compliance as an intervention.</p> <p>Residents are encouraged to report any illegal activity witnessed by calling: 9-1-1, or HPD Dispatch at: 293-7000.</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
 680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>7. Issues re: Mobile Home Parks:</p> <p>A. <i>Emergency Access Roads:</i> A resident of one of the mobile home parks indicated that on occasion people park their cars in such a way as to block access for emergency / fire vehicles. Who is responsible for enforcing parking requirements within the mobile home park?</p>	<p>7. A. and B.:</p> <p>Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov</p>	<p>7. A.: <i>Blocking of Emergency Access Roads:</i></p> <p style="text-align: center;">RESOLVED</p> <p>The City previously indicated that it is the mobile home park owner’s responsibility to ensure emergency access within the park, but that the City would work with mobile home park managers/owners to address any access issues that may occur. Residents were encouraged to contact the Park Manager or the City when this problem arises.</p> <p>To-date, the City has not received any reports.</p>	<p>For more information about these issues, please contact the City Attorney’s Office at 583-4456, or by email: Rafael Alvarado at: rafael.alvarado@hayward-ca.gov.</p>
<p>B. <i>Rental Rates:</i> A mobile home park resident inquired about how they can determine if the property value of the park has decreased, and if so, if that would lower the rent that residents pay to the park owners.</p>		<p>7. B. : <i>Impact of land values on mobile home park rents.</i></p> <p style="text-align: center;">RESOLVED</p> <p>It was previously noted that land values do not have a direct connection to market rental rates charged by mobile home parks. While a mobile home park may be reassessed by the County Assessor’s Office, a lowered assessment does not automatically result in lowered rents for park residents. Tenants always have the right, however, to petition for a rent reduction through the City’s Rent Dispute Resolution Process. No petitions have been submitted to the City since the February neighborhood meeting.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>8.</p> <p>Pedestrian Crossing – Tyrell Ave.: It is dangerous for students crossing on Tyrell near the front of Tyrell Elementary School (27000 Tyrell Ave), particularly after school hours. What can be done about this?</p>	<p>8.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p> <p>Ms. Rosanna Mucetti, Principal – Tyrell Elementary School, HUSD 723-3935, rmucetti@husd.k12.ca.us</p>	<p>8.</p> <p style="text-align: center;">RESOLVED</p> <p>To increase pedestrian safety in this area, a second speed lump was installed on Tyrell Ave. near Tyrell Elementary School in March 2010.</p> <p style="text-align: center;">IN PROCESS</p> <p>An additional crosswalk will be installed by the end of May 2010 on Gading near Dumont Court (also near the elementary school).</p>	
<p>9.</p> <p style="text-align: center;">New as of 2/8/10:</p> <p>Road Re-striping on Tennyson: Some of the lane stripes on Tennyson are faded and difficult to see.</p>	<p>9.</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>9.</p> <p style="text-align: center;">IN PROCESS</p> <p>The bike and turning lanes that need re-painting on Tennyson Rd. will be re-striped by August 1, 2010.</p> <p>The other lane lines and “bott dots” that were inspected in this area were determined to be in good condition.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>10. Huntwood Ave.</p> <p>A. <i>Speeding:</i> Even though the City recently installed a radar sign on Huntwood, speeding still occurs on this street.</p> <p>What other steps can be taken to slow traffic down in this area?</p>	<p>10. A.:</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>10. A.:</p> <p style="text-align: center;">RESOLVED</p> <p>A. 1. : <i>Additional Signage Installed:</i> In January 2010, an additional electronic radar sign was installed in the opposite direction of the existing radar sign on Huntwood – both signs are now operational.</p> <p>It was also previously noted that because Huntwood serves as a “collector” street (i.e., has a higher volume of traffic than do smaller residential streets), it is not feasible to install speed lumps as requested on this roadway. It was requested during the February neighborhood meeting that staff re-evaluate Huntwood to determine if there were areas where speed lumps could be installed. The revaluation resulted in the finding that there are no areas on Huntwood that meet the standard criterion used for the installation of speed lumps.</p> <p>A. 2. : <i>Targeted Traffic Enforcement:</i> Between February and April 30, HPD conducted two traffic enforcement operations in the areas of Huntwood and Schafer Road. Nine citations were issued for various violations including speeding, use of cell phone while driving, and expired registrations. Another is planned during the summer to reinforce the importance of safe driving, particularly when school is out of session.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
 680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>10. : Huntwood Ave.:</p> <p>B. Parking: Parking is also a concern on Huntwood. What steps can the City take to address this?</p>	<p>10. B:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>10. B.:</p> <p style="text-align: center;">RESOLVED</p> <p><i>Targeted Parking Enforcement:</i></p> <p>A targeted investigation yielded 3 inoperative / abandoned vehicles on Huntwood before the investigation was preempted by another high priority call. Two of the vehicles were tagged and one was towed for expired registration. No vehicles that were for sale were identified during this investigation.</p> <p style="text-align: center;">ONGOING</p> <p>Unannounced targeted pro-active parking enforcement efforts will take place periodically on Huntwood as resources allow.</p>	<p style="text-align: center;">Neighborhood Assistance Needed:</p> <p>Residents are encouraged to report illegally parked vehicles when they are seen either directly to HPD by calling 293-7000;</p> <p>Or by using ACCESS HAYWARD online at: www.hayward-ca.gov, or by calling (510) 429-9273).</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>11.: Parking Tennyson Rd.:</p> <p>The City posted 2-hour parking signs along a portion of Tennyson Rd. in response to resident’s complaints about cars being parked with “For Sale” signs on them for long periods of time.</p> <p>However, now the cars have simply been moved further along Tennyson to where there are not signs.</p> <p>Can more signs be posted to limit parking in these other areas along Tennyson?</p>	<p>11. A.:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>11:</p> <p style="text-align: center;">RESOLVED</p> <p>A. Targeting Parking Enforcement: Between February and April 2010, a total of 28 parking citations were issued on Tennyson Rd.</p>	<p>11. A.:</p> <p><i>Future Targeted Parking Enforcement:</i> Future, unannounced, pro-active parking enforcement will occur periodically in this area as resources allow. Meanwhile, neighborhood stakeholders are encouraged to report illegal parking to the Hayward Police Department when observed.</p>
	<p>11. B.:</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p>	<p>B.: Additional “Limited Parking” Signs:</p> <p style="text-align: center;">RESOLVED</p> <p>It was reported in February that additional limited parking signs could be installed along Tennyson; however, this may have a negative impact on the residents living in the apartment complexes in that area because of the limited parking stalls available within their apartment complexes. It was noted that more information about this was needed before any further action could take place. Assistance was requested to get this information. To-date, no one has volunteered to assist with this effort, so no further action has been taken.</p>	<p>11. B.:</p> <p>Installation of additional “Limited Parking” Signs:</p> <p>If interested in pursuing this matter, please contact: Don Frascinella, Transportation Manager at 583-4781, or email: don.frascinella@hayward-ca.gov</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>12. Pedestrian Crossing - Tennyson Rd.: It is difficult for pedestrians to cross W. Tennyson Rd, near Baldwin Street.</p>	<p>12. Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>12. RESOLVED</p> <p>The existing crosswalk on W. Tennyson at Baldwin St. was upgraded to a ladder-crosswalk which has thick lines up and down the entire crosswalk; this enhances its visibility to drivers. This work was completed in February 2010.</p>	
<p>13. Street Lights: Harris Rd. & Manon Ave. What can the City do to improve the lighting at night at this location? Residents report that it is dark and unsafe.</p>	<p>13. : Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p>	<p>13. RESOLVED</p> <p>Nine (9) existing streetlights located on Manon Ave., and three (3) located on Harris Rd., have been upgraded from existing 70 Watts to 100 Watts.</p> <p><i>Please Note:</i> Staff took this opportunity to survey the S. Hayward Neighborhood street lights and found 23 that were either out or malfunctioning. These lights were repaired in February 2010. In February staff also reported the light outage located at Olympic; to PG&E; a response is still pending about when power will be provided to this pole. Staff will again request this information</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>14. Street Lighting: Thiel Road</p> <p>Thiel Rd. is a dead-end street and it gets very dark at night at the end of the cul-de-sac. This has attracted a lot of criminal activity in the recent past. Increased lighting may inhibit future problems. Can the lighting in this area be increased? (Light pole #: 110212910).</p>	<p>14.</p> <p>Morad Fakhrai, Deputy Director, Public Works Department, 510- 583-4740, Email: morad.fakhrai@hayward-ca.gov</p>	<p>14.</p> <p style="text-align: center;">IN PROCESS</p> <p>In February, Staff contacted PG&E re: the installation of a streetlight on the existing pole in this cul-de-sac. It was reported that the installation should occur by the end of June 2010.</p>	
<p>15. Recycling:</p> <p>What would it take to establish a recycling center in South Hayward?</p> <p>This would provide a location for people to bring their recycling to instead of dumping them in the neighborhood.</p>	<p>15.</p> <p>Alex Ameri, Deputy Director, Public Works, 583-4720, alex.ameri@hayward-ca.gov</p> <p>Vera Dahle-Lacaze, Solid Waste Manager, 593-4725, vera.dahle-lacaze@hayward-ca.gov</p>	<p>15. .</p> <p style="text-align: center;">RESOLVED</p> <p>A specific location and plan for the proposed recycling center would need to be submitted to the City for review and approval.</p> <p>It is recommended that those interested in learning about how to create and operate a recycling center, or for more information about recycling and community projects in general, contact: Tri-CED Community Recycling Center, 33377 Western Ave., Union City, 94587, (510) 471-3870, www.tri-ced.org; Or Email: info@tri-ced.org.</p>	<p>15.</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>16. Dumping of Junk, Garbage and Debris: Ruus Rd (near EYFC), on Whitman, and on Leidig Crt., near the train tracks:</p> <p>Mattresses, furniture, and other items are frequently dumped in the areas noted above.</p> <p>A. What should residents do when they see these items in these and other locations in the City?</p>	<p>16. A. :</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>16. A. :</p> <p style="text-align: center;">RESOLVED:</p> <p>A call can be made to the City’s Maintenance Services Department when large amounts of junk, garbage, and debris need to be picked-up. This is best accomplished using <i>Access Hayward</i>. Or, you can call Maintenance Services at: 583-7747.</p> <p>No requests for service occurred for the South Hayward neighborhood since the Feb. 2010 neighborhood meeting.</p> <p style="text-align: center;"><i>Please see 16. B below for more information about reporting illegal dumping.</i></p>	<p>In remote areas where there are no residences, the City may be able to install cameras with lights and recordings that warn against illegal dumping; these are not recommended near where people live as the noise will cause a disturbance to nearby residents. For more information, contact: Matt McGrath, Director (please see contact info. to the left).</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
 680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>16. Dumping of Junk, Garbage and Debris: Ruus Rd (near EYFC), on Whitman, and on Leidig Crt., near the train tracks: (continued):</p> <p>16. B.: How can this be stopped?</p>	<p>16. B. 1. :</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>16. B. 1.:</p> <p style="text-align: center;">RESOLVED</p> <p>It is illegal to dump items as described in 16. A. above.</p>	<p>If anyone sees others involved in illegal dumping, please report as much detail about the individual(s) involved (i.e., the description of the people and vehicles involved, when the crime is occurring, where it is happening, etc.. to the Hayward Police Dept. by calling: 293-7000.</p>
	<p>16. B. 2.</p> <p>Gale Bleth, Crime Prevention Specialist, 293-7151, Email: Gale.bleth@hayward-ca.gov</p> <p>David Korth, Neighborhood Services Mgr., 583-4227, david.korth@hayward-ca.gov .</p>	<p>16. B. 2. :</p> <p style="text-align: center;">RESOLVED</p> <p>Changing people’s behavior and neighborhood culture can be difficult, but is not impossible. Neighborhood organizations can work in partnership with the City to strengthen neighborhoods and develop a sense of community within the neighborhood. The City can help through programs like:</p> <ul style="list-style-type: none"> • <i>Neighborhood Watch</i> – (see Item #1 for more information). • <i>Keep Hayward Clean and Green</i> – Neighborhood Team! -----▶ • Other <i>neighborhood organization and support programs</i> (for more information contact: David Korth, Neighborhood Services Manager- 510-583-4227, david.korth@hayward-ca.gov). 	 <p>For more information contact: Chuck Horner at: 589-9677, Email: churck@comcast.net; or go to the City’s Website (www.hayward-ca.gov) and click on the icon above.</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>17. Garage Sales:</p> <p>A. Is there a limit to the number of garage sales that a property owner can have?</p>	<p>17. A & B :</p> <p>Stacey Sorensen, Neighborhood Partnership Manager, Community Preservation, 583-4233, Stacey.sorensen@hayward-ca.gov</p>	<p>17.</p> <p style="text-align: center;">RESOLVED</p> <p>Garage Sales: City Code requirements indicate that garage sales, also referred to as yard sales, cannot create a public nuisance, and shall be limited to a maximum of four times per year per single-family home, and four times per year per development for multi-family complexes.</p>	
<p>B. What can be done about all of the garage sale signs that people leave up after the garage sales are over?</p>		<p>17. B. :</p> <p style="text-align: center;">NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Garage Sale Signs: While a violation of City Code, many people post garage sale signs throughout the community, and fail to remove them. As was noted by concerned residents, this negatively impacts the appearance of the neighborhood. Nevertheless, this is a relative low priority violation compared to the many other health and safety violations that must be addressed by City Code Enforcement personnel.</p>	<p>This is an issue that the City can't resolve on its own. Residents are encouraged to partner with the City by removing expired signs whenever they are seen. This can be done on an individual basis or through neighborhood organized Keep Hayward Clean and Green Neighborhood Teams! <i>Please see Item #16 for more information about how you can help organize a Keep Hayward Clean and Green Neighborhood Team.</i></p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>18. Hand-cart vendors:</p> <p>Are hand-cart vendors allowed to do business in the City?</p>	<p>18..:</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>18 :</p> <p style="text-align: center;">RESOLVED</p> <p>Hand cart sales are prohibited under City policy - (HMC: Sec. 6-2.0 - HAND CART SALES. PROHIBITED, which states that it is unlawful for any person to hawk, peddle, vend or sell any article, merchandise, edible foods of any kind, or any other thing of value from a hand cart or other vehicle moved by human power along or upon the streets of the City of Hayward.)</p>	
<p>19. Color of Residential Homes:</p> <p>Can the City control the color that people paint their homes?</p>	<p>19.</p> <p>Richard Patenaude, Planning Manager, 583-4213, Richard.patenaude@hayward-ca.gov</p>	<p>19.</p> <p style="text-align: center;">RESOLVED</p> <p>The City does not have the authority to control the color of a single-family residence unless the residence is part of a project that requires a Planning Department Permit.</p> <p>Homes that are located within a formal Home Owners Association may be subject to pre-approval of the color that they paint their home by the Home Owners' Association.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS																						
<p>20. Drugs, Alcohol, Fire Arms, etc. on Hayward School Campuses:</p> <p>What should parents / students do when they see students bringing drugs, alcohol, fire arms, etc. to school?</p>	<p>20. A and B.:</p> <p>Ms. Olga Pineda, THS Principal, 293-8591, opined@husd.k12.ca.us.</p> <p>Ms. Janice Duran, Interim Superintendent, Hayward Unified School District; 784-2640; Email: jduran@husd.k12.ca.us, or Website: www.husd.k12.ca.us.</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>20.</p> <p style="text-align: center;">RESOLVED</p> <p>The City and HUSD continue to coordinate efforts to reduce crime on and near the Tennyson High School (THS) campus; recent efforts resulted in the following:</p> <p style="text-align: center;">Number and Type of THS Related Crime Cases (Jan. and April 30, 2010)</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;">Type of Case:</th> <th style="width: 30%;"># of Cases:</th> </tr> </thead> <tbody> <tr><td>Simple Battery on Campus</td><td style="text-align: center;">5</td></tr> <tr><td>Battery on School Official</td><td style="text-align: center;">1</td></tr> <tr><td>Robbery</td><td style="text-align: center;">2</td></tr> <tr><td>Weapon on Campus - (Air gun)</td><td style="text-align: center;">1</td></tr> <tr><td>Petty Theft</td><td style="text-align: center;">1</td></tr> <tr><td>Possession of Stolen Property</td><td style="text-align: center;">2</td></tr> <tr><td>Possession of marijuana on campus:</td><td style="text-align: center;">2</td></tr> <tr><td>Marijuana Sales ("Brownie Case" in the news.)</td><td style="text-align: center;">1</td></tr> <tr><td>Possession of narcotic/drug</td><td style="text-align: center;">1</td></tr> <tr><td style="text-align: right;">Total:</td><td style="text-align: center;">16</td></tr> </tbody> </table>	Type of Case:	# of Cases:	Simple Battery on Campus	5	Battery on School Official	1	Robbery	2	Weapon on Campus - (Air gun)	1	Petty Theft	1	Possession of Stolen Property	2	Possession of marijuana on campus:	2	Marijuana Sales ("Brownie Case" in the news.)	1	Possession of narcotic/drug	1	Total:	16	<p>20.</p> <p style="text-align: center;">NOTE:</p> <p>Parents, students, and neighborhood residents should report any suspicious behavior observed in and around the campus to the school principal, the school district, and/or the Hayward Police Department. (See contact information to the left).</p>
Type of Case:	# of Cases:																								
Simple Battery on Campus	5																								
Battery on School Official	1																								
Robbery	2																								
Weapon on Campus - (Air gun)	1																								
Petty Theft	1																								
Possession of Stolen Property	2																								
Possession of marijuana on campus:	2																								
Marijuana Sales ("Brownie Case" in the news.)	1																								
Possession of narcotic/drug	1																								
Total:	16																								

South Hayward Neighborhood Action Plan – NPP Mtg #3
 680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>21. Day Laborers on Tennyson:</p> <p>Day laborers report that they often are treated with disrespect when seeking work along Tennyson Rd. Worse, they often are victim to crime by others who rob and assault them after they return from a job.</p> <p>What can be done to help day laborers who are simply trying work to get money for their families?</p>	<p>21.</p> <p>Gabriel Hernandez, Director, Hayward Day Labor Center, 680 West Tennyson Road Hayward, CA 94544-5236 Tel: (510) 782-WORK (9675); Fax: (510) 782-9671 daylaborcenter@sbcglobal.net Web: http://daylaborcenter.org/</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>21.</p> <p style="text-align: center;">RESOLVED</p> <ul style="list-style-type: none"> • Better Location to Find Work: The City of Hayward helped to develop, and continues to provide financial support to, the Hayward Day Labor Center in order to provide an alternative, safer, place for workers to obtain work - instead of looking for jobs on the street. Other support services are available as well, including: legal assistance, access to healthcare, food, clothes, English classes, translation services, and more. • Workers Helping the Community: The Day Labor Center also facilitates worker volunteer community service projects (i.e., neighborhood graffiti abatement, the Tennyson Corridor Clean-Up Project, the Downtown Street Cleaning Projects, etc.). These activities both improve the community and helps to improve the image of the workers with other community members. • Crime: Whenever a worker is a victim of, or a witness to, a crime they should immediately call 9-1-1, or the Hayward Police Department at 293-7000 (without fear of government authority). For non-urgent matters, calls may also be made to Lt. Sheryl Boykins, at the Southern District Office: 293-7296. 	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>22. Pot Holes: Please repair pot holes located on: A. Industrial(near Tennyson); and B. Whitman (between Tennyson and Thorne Drive).</p>	<p>22. Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>22. RESOLVED <i>(Temporarily; Permanent Solution is in Process)</i> The identified pot holes have been <i>temporarily</i> patched to address immediate safety concerns. A more permanent repair is planned to take place by the end of August.</p>	
<p>23. Weeds: Fire Hazard on Lustig Crt. There are high weeds located at 28227 Lustig Court, near the Fire Station, across from Tennyson Park.</p>	<p>23. Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>23. RESOLVED The weeds at the noted location have been removed.</p>	

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>24. Union Pacific Rail Road (UPRR) Trains parked on tracks are a safety hazard and contribute to neighborhood blight:</p> <p>Over 80 trains have been stored on the tracks, running from Cottage Park to Tennyson Rd., since the beginning of September 2009 (approximately 5 months ago.)</p> <p>A. These trains are easily accessible, attract graffiti, have been vandalized, and are a potential public safety hazard (due to the many kids that have been seen playing on them). Can they be moved?</p>	<p>24. A.</p> <p>David Korth, Neighborhood Services Manager, 583-4227, david.korth@hayward-ca.gov</p> <p>Rafael Alvarado, Deputy City Attorney, 583-4456, rafael.alvarado@hayward-ca.gov</p>	<p>24. A. :</p> <p style="text-align: center;">IN PROCESS</p> <p><i>Moving Rail Road Cars from Hayward Neighborhoods:</i> UPRR reports that it continues to face many economic challenges, and that its storage capacity is limited and unable to accommodate the train cars currently being stored in Hayward. Consequently, the company indicates that it is unable/unwilling to move the freight train cars from their current location.</p> <p>The City Manager and City Attorney offices are currently planning actions aimed at resolving this problem. The City will report back to neighborhood constituents as soon as possible about the steps that can be taken to encourage UPRR to store its trains outside of Hayward neighborhoods.</p>	<p>24. A.:</p> <p>Residents are encouraged to share their concerns directly with UPRR: Contacts include:</p> <p style="text-align: center;">Mr. Andy Perez, Director of Port Affairs Union Pacific Rail Road 2401 E. Sepulveda Blvd. Long Beach, CA 90810 (562) 490-7051 Email: aperez4@up.com</p> <p style="text-align: center;">Mr. Jim Young, Chairman Union Pacific Corporation 1400 Douglas Street, 19th Floor Omaha, NE 68179 (402) 544-6655 Fax: (402) 501-2112</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
 680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>24. B. – <i>UPRR, continued:</i></p> <p>Who should residents call if they see people on the trains?</p>	<p>24. B. :</p> <p>Lt. Sheryl Boykins, HPD So. Hayward Area Commander: (510) 293-7296; Email: Sheryl.boykins@hayward-ca.gov</p>	<p>24. B. :</p> <p style="text-align: center;">RESOLVED</p> <p><i>Vandalism / Trespassing:</i> It is illegal and unsafe for anyone to touch or be on the trains or tracks.</p>	<p>24. B.:</p> <p>Residents should report incidents related to the parked trains to the Hayward Police Dept. by calling 9-1-1, or 293-7000, or the S. Hayward Area Commander’s Office: 293-7296. If students from a nearby school are involved, call the school, or the District Offices at: 510-784-2600.</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
<p>25. Positive Activities for Hayward Youth:</p> <p>Among the concerns noted in a survey conducted by the South Hayward Neighborhood Collaborative (SHNC) between May and August of 2009 was the need for more positive activities for Hayward youth and their families.</p>	<p>25.</p> <p>A. HARD: Kerrilyn J. Ely, Recreation Superintendent (510) 881-6704; Email: Elyk@haywardrec.org; Web: www.haywardrec.org</p> <p>B. HUSD: Ms. Chien Fernandez, Executive Director, Student and Family Services, 784-2600, cfernandez@husd.k12.ca.us</p> <p>C. 1.: City - Library: Jennifer Wu, Supervising Librarian for Youth Services, 881-7948, jennifer.wu@hayward-ca.gov</p> <p>C. 2. : City – HPD: Youth and Family Services Bureau: John Beard, YFSB Mgr., 293-7010, john.beard@hayward-ca.gov</p>	<p>25. RESOLVED:</p> <p>There <i>many</i> alternatives that Hayward youth and their families can investigate, including:</p> <p>A. Hayward Recreation and Park District (HARD) 881-6700 – www.haywardrec.gov.</p> <p>B. Hayward Unified School District (HUSD), 784-2600, www.husd.k12.ca.us;</p> <p>C. City of Hayward:</p> <p>1) <i>Hayward Library: Youth Services:</i> 881-7948, www.hayward-ca.gov;</p> <p>2) <i>Hayward Police Dept., Youth Services: Rookie Ball,</i> 293-3333, www.hayward-ca.gov</p> <p>D. Chabot College, “Kids on Campus” Summer Camp: Susan May, Director, 723-7531, smay@chabotcollege.edu, www.chabotcollege.edu</p> <p>Also, Attachment C to this report provides a listing of City of Hayward Summer Concert and Movie Series at Hayward City Hall Plaza - 777 B Street, Hayward.</p>	<p>For Information re: Youth Programs (Pre-school to High School) available from Hayward Community and Faith Based Service Organizations, contact:</p> <p><i>Eden Information and Referral:</i> Phone: 2-1-1, or go to: www.edenir.org</p> <p><i>For Information re: the South Hayward Neighborhood Collaborative, contact:</i> Paul Frumkin III, 272-6675, Email: pfrumkin3@yahoo.com</p>

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

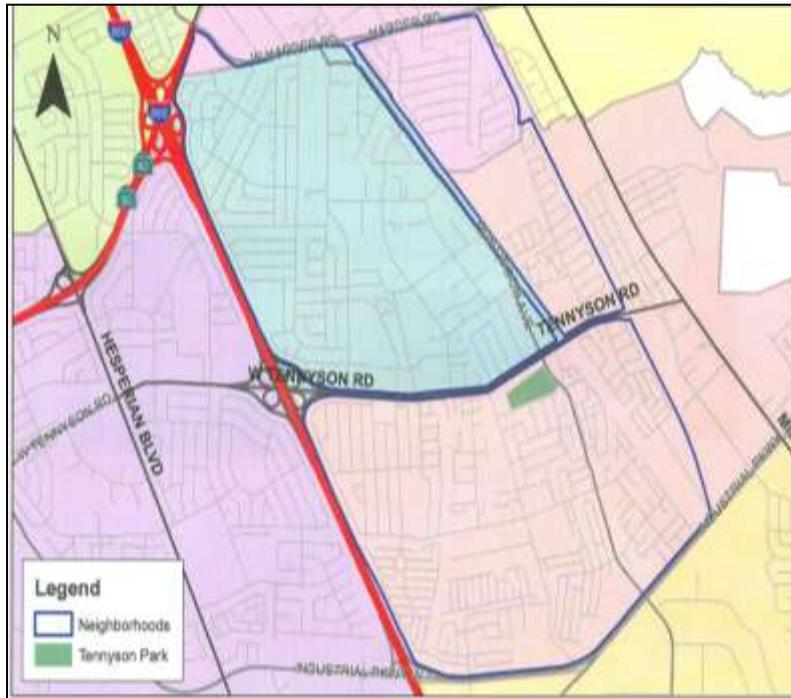
- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan ATTACHMENT A ONGOING

South Hayward Neighborhood Area Crime Statistics (September 1, 2009 to March 15, 2010)

South Hayward Neighborhood Area



Locations with 10 or more Cases

Address	# Cases
27035 Whitman Street	44
28151 Huntwood Avenue	37
338 W Tennyson Road	30
25151 Santa Clara Street	19
27467 manon Avenue	18
426 W Harder Road	17
Gading Road & Schafer Road	17
375 W TENNYSON Road	17
HUNTWOOD Avenue & HARRIS Road	15
25944 GUSHUE Street	15
26409 GADING Road	15
27350 Tampa Avenue	14
26329 Gading Road	14
27901 Huntwood Avenue	14
26100 GADING Road	13
1157 W Tennyson Road	13
29200 Huntwood Avenue	12
1145 W Tennyson Road	12
24933 Santa Clara Street	11
1001 Forselles Way	11
28222 Lustig Court	11
1138 W Tennyson Road	11
171 W Tennyson Road	11
981 W Tennyson Road	10

Tennyson Park Crime Stats

Month	# Cases
September	7
October	9
November	11
December	5
January	2
February	3
Grand Total	37

Crime Type	# Cases
1029F Warrant Service-Felony	1
1029M Warrant Service-Misd	5
12020 PC Weapons Poss. Unlawful	2
12025 PC Concealed Firearm	1
1203.2 PC Probation Violation	1
12031 PC Loaded Firearm Public	1
148 PC Resisting Arrest	1
211 PC Robbery	7
242 PC Assault Simple	2
273.6 Violation of DV Order	2
417 PC Brandishing	1
594P PC Prom Shoot	1
647(f) PC Drunk in Public	9
Found - Prop - Found Property	1
Gang Related Incident	2
Grand Total	37

* can have multiple crime types per incident

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

ATTACHMENT B ONGOING

City-wide Targeted Alcohol and Tobacco Sales Enforcement Activities

March 7, 2010:

The California Department of Alcoholic Beverage Control Inspected eight (8) Hayward retail establishments that sell alcohol, including: The Dirty Bird Lounge; The El Paraiso Restaurant and Bar; The Karaoke Box; The Fox's Lounge; The 821 Lounge; The Bijou Restaurant and Bar; Jackson Liquors; and the Blackwood Market. The results include:

1. Two minors were arrested at West A St. and S. Garden Ave. in possession of alcohol;
2. A female coming from the Funky Monkey Bar was arrested for Driving Under the Influence; and eight (8) warnings for various other violations were issued to the establishment.

March 28, 2010

Tobacco Control Program Grant Minor Decoy Operation

Undercover Minor Decoys investigated fifty-three (53) random tobacco retailers throughout Hayward. The following nine (9) locations were cited for selling cigarettes to the decoys:

- 1960 B Street (Cigarettes City)
- 24350 Hesperian Blvd (Chevron Gas)
- 24032 Hesperian Blvd (Hello Market)
- 23990 Hesperian Blvd (Valero Gas)
- 207 A Street (Arco Gas)
- 898 A Street (76 Gas)
- 27398 Baldwin Ave (Prasad's Meat Market)
- 29900 Mission Blvd (Valero Gas)
- 27512 Tampa Ave (Bargain Cigarettes)

April 9, 2010

Tobacco Control Program Grant Minor Decoy Operation

Decoys posing as legal minors investigated thirty-five (35) random tobacco retailers throughout the city. The owners/operators of the following four (4) business were cited for the sale of tobacco to a minor:

- Eden Liquor (1086 A Street)
- R&H Liquor (1201 A Street)
- Bonfare Market (26775 Hayward Blvd #B) –
(This location has also been the subject of parental complaints of selling tobacco to minors.)
- Hayward Food and Liquor (28260 Hesperian Blvd)

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
IN PROCESS: The stated strategy has been initiated, but not yet completed.
ONGOING: The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
NOT RESOLVED: The City cannot independently resolve the stated concern.
NEIGHBORHOOD PARTNERSHIP NEEDED: A Neighborhood / City partnership is needed to resolve the stated concern.



South Hayward Neighborhood Action Plan

ATTACHMENT C

South Hayward Neighborhood Action Plan – NPP Mtg #3
680 West Tennyson Blvd., Hayward – May 10, 2010

Definitions:

- RESOLVED:** The stated concern was solved or question answered.
- IN PROCESS:** The stated strategy has been initiated, but not yet completed.
- ONGOING:** The stated strategy is long-term in nature and continues to be implemented, or monitored, by the City.
- NOT RESOLVED:** The City cannot independently resolve the stated concern.
- NEIGHBORHOOD PARTNERSHIP NEEDED:** A Neighborhood / City partnership is needed to resolve the stated concern.