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South Garden Neighborhood Partnership Meeting #4 **El Vecindario South Garden Asociación Reunión #4**

What is Next?

¿Qué sigue?

January 9, 2012 / 09 de Enero 2012
9:30am - 11:00am
St. Joachim Church
21250 Hesperian Blvd., Hayward, CA

AGENDA / PROGRAMA

- I. Opening Remarks / Presentaciones y Anuncios**
- Mayor / *Alcalde* Michael Sweeney
- II. The State of the City / El Estado del Ciudad:**
- Kelly Morariu, Assistant City Manager / *Subgerente de la Ciudad*
- III. Discussion about the Neighborhood / Discusión sobre el Vecindario.**
- South Garden Neighborhood Stakeholders/ *Las Partes Interesadas Vecinos*
- IV. Getting Involved – Neighborhood Improvement Projects, Events, and Activities**
Cómo Participar - Proyectos de Mejoramiento del Vecindarios
- David Korth, Neighborhood Services Manager / *Gerente de Servicios para Vecindarios*
- V. Concluding Remarks / Observaciones Finales:**
- Mayor / *Alcalde* Michael Sweeney

South Garden - Neighborhood Action Plan

This neighborhood Action Plan was developed as a result of previous neighborhood meetings where residents and other neighborhood stakeholders shared a number of neighborhood issues with City officials. These issues have been categorized as follows:

NEIGHBORHOOD ISSUE CATAGORIES:

<p>A. Cleanliness, Neighborhood Appearance, Housing Conditions, Code Enforcement</p>	<p>B. Traffic Safety, Street Lighting, Road & Sidewalk Conditions</p>	<p>C. Recreation Programs & Activities Youth, Parents, Seniors, and Families</p>
<p>D. Social, Health, Legal, Housing, Employment and Other Community Services</p>	<p>E. Neighborhood Safety: Crime / Gang Activity</p>	<p>F. Building "Community" Neighborhood Pride Neighborhood Activities</p>

ACTION STATUS DEFINITIONS:

RESPONSE: The answer to the question asked, or the information provided about the described concern or idea.

RESOLVED: The stated concern was solved.

IN PROCESS: The stated strategy was initiated, but is not yet completed.

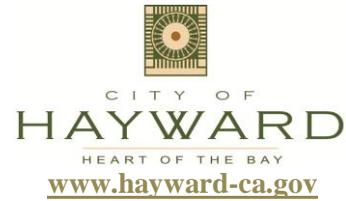
ONGOING: The stated strategy is long-term in nature and continues to be implemented and/or monitored for effectiveness.

NOT RESOLVED: The City cannot independently resolve the stated concern.

NEIGHBORHOOD PARTNERSHIP NEEDED: A Neighborhood / City partnership is needed to resolve the stated concern.



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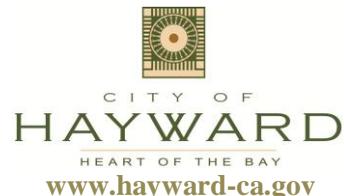
A. Cleanliness, Neighborhood Appearance, Housing Conditions, Code Enforcement			
CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
<p>1. Many of the streets in the neighborhood are often filled with litter, piles of old furniture, junk, garbage, and debris, high weeds, etc.</p> <p>1.A.: How often does the City clean neighborhood streets?</p>	<p>1.A. : Street cleaning: RESPONSE</p> <p>City street cleaners sweep the entire South Garden Neighborhood on the 2nd & 4th Wednesdays of the month. The following streets are posted for sweeping.</p> <p>1) South Garden: West side - 2nd & 4th Wednesday / East side - 2nd & 4th Thursdays</p> <p>2) Thelma (from Barker to Memorial): West side - 2nd & 4th Wed/ East side - 2nd & 4th Thursday</p> <p>3) Memorial: South side- 2nd & 4th Wednesday/ North side 2nd & 4th Thursdays</p>	<p>1.A.: Street cleaning:</p>	<p>1.A.: Street cleaning:</p> <p>Matt McGrath, Director – Maintenance Services Department – 881-7747, Matt.McGrath@hayward-ca.gov</p>
<p>NEW:</p> <p>A. A street-cleaning sign was reported missing near 22169 South Garden Ave., and there is graffiti on many other signs making it difficult to read them.</p>	<p>RESOLVED:</p> <p>A. Soon after this report was made to the City, Maintenance Services crews were dispatched to remove the graffiti from all of the City signs on South Garden Ave. Three signs were also replaced, including the sign reported as missing during the previous neighborhood meeting.</p>		<p>Matt McGrath, Director – Maintenance Services Department – 881-7747, Matt.McGrath@hayward-ca.gov</p>

South Garden - Neighborhood Action Plan

CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
<p>1. Neighborhood Appearance, continued:</p> <p>1.B.: Code Enforcement:</p> <p>Can the City use Code Enforcement to improve the look of the neighborhood?</p>	<p>1.B.: Code Enforcement:</p> <p style="text-align: center;">RESPONSE</p> <p>The City's Community Preservation Program has a team of Code Enforcement Inspectors that enforce the City's laws which require private property owners to adequately maintain their properties so that they do not cause health and safety concerns in the community. This summer, Community Preservation Inspectors identified 12 properties with the following violations in the South Garden Neighborhood:</p> <ul style="list-style-type: none"> • South Garden Ave.: <ul style="list-style-type: none"> ○ 2 cases - high weeds (= fire danger). ○ 2 cases - graffiti violations (= blight & safety concerns) • Thelma St.: <ul style="list-style-type: none"> ○ 4 cases – including: high weeds, junk/garbage, overgrown plants/trees/shrubs blocking the public right-of-way; and piles of tree cuttings. • Victory Drive: <ul style="list-style-type: none"> ○ 2 cases – junk, debris, and high weeds • Happyland Ave.: <ul style="list-style-type: none"> ○ 2 cases - high weeds, junk & debris <p style="text-align: center;">UPDATE: 1-9-12</p> <p>During calendar year 2011, the Community Preservation Program addressed 122 code enforcement cases; of those 113 were resolved and 9 are still under investigation.</p>	<p>1.B.: Code Enforcement:</p> <p>Members of the South Garden neighborhood are encouraged to report possible code violations when observed. If access to the internet is available, the best way to make report is to use the Access Hayward system by going online to:</p> <p style="text-align: center;">www.hayward-ca.gov</p> <p>Then, click on the logo below and follow the instructions.</p> <div style="text-align: center;">  <p>www.hayward-ca.gov 510-HAYWARD (510-429-9273)</p> <p>Or, call: 510 – 583-4143 To report possible code violations.</p> </div>	<p>1.B.: Code Enforcement:</p> <p>Stacey Sorensen, Neighborhood Partnership Manager – Community Preservation / Code Enforcement, 583-4233, Stacey.sorensen@hayward-ca.gov</p>



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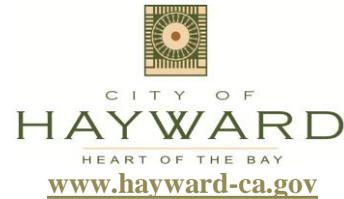


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CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
<p>1. Neighborhood Appearance:</p> <p>1.C.: How can the City support residents, local churches and community service organizations who want to work with one another to make the neighborhood look better?</p>	<p>1. C.: Neighborhood / City Partnership:</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED:</p> <p>The City can support the South Garden Neighborhood in a variety of ways, including:</p> <ul style="list-style-type: none"> ○ Help to organize one or more South Garden Neighborhood Clean Teams with guidance from the Keep Hayward Clean and Green (KHCG) Task Force. Ask about the Neighborhood Clean Up Took Kit, and the Adopt-A-Block Program when you contact:  ○ City's Maintenance Services Department will help coordinate pick-up of junk, garbage, and debris collected from neighborhood clean-up events. <hr/> <ul style="list-style-type: none"> ○ The Hayward Neighborhood Partnership Program also provides funds to support neighborhood improvement projects, activities, and events: <ul style="list-style-type: none"> A. <i>Neighborhood Improvement Program (NIP) Grants</i>, and • <i>Neighborhood Initiated Civic Engagement (NICE) Hayward Neighborhood Awards.</i> <p style="text-align: center;">For more information, contact:</p> <p style="text-align: center;"></p>	<p>1.C.: Neighborhood / City Partnership:</p> <p style="text-align: center;">Go online to: www.hayward-ca.gov and click on the logo below:</p> <p style="text-align: center;"></p> <p>Or call: Ms. Blytha Bowers, KHCG Chair: 510-303-7924, / blytha@aol.com</p> <hr/> <p style="text-align: center;">City of Hayward Neighborhood Services</p> <p style="text-align: center;">David Korth Neighborhood Services Manager</p> <p style="text-align: center;">Hayward City Hall, Office of the City Manager, Neighborhood Services, 777 B Street, Hayward CA. 94541-5007, (510) 583- 4227 – david.korth@hayward-ca.gov</p>	<p>1.C.: Neighborhood / City Partnership:</p> <p>David Korth, Neighborhood Services Manager, City Manager's Office, 583-4227, david.korth@hayward-ca.gov</p> <p>Stacey Sorensen, Neighborhood Partnership Manager, City Manager's Office, 583-4227, Stacey.sorensen@hayward-ca.gov</p>



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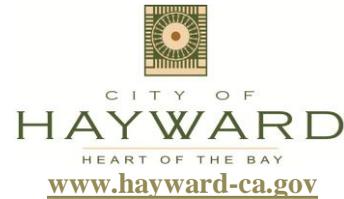


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CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
<p>1. Neighborhood Appearance: NEW</p> <p>D.: Apartment Owners and Managers:</p> <p>There are many apartment complexes in the South Garden Neighborhood. Many times, the owners/managers of these apartment complexes are guilty of:</p> <p>1) Illegal Dumping: Some managers dump piles of furniture, junk, garbage and debris on the sidewalk outside of the complexes.</p>	<p>1. D. Neighborhood Appearance: RESPONSES</p> <p>1) Illegal Dumping: On November 2, 2011 the City conducted a community meeting regarding plans to change City Codes in order to strengthen the City’s ability to take enforcement action against illegal dumping. Over 35 community members were in attendance – some were in favor, and others opposed to the proposed changes that were discussed.</p> <p>This matter will go before the Hayward City Council in March 2012.</p> <div style="border: 1px solid black; padding: 5px;"> <p>Meanwhile, those who see this activity occurring should report it to the City by calling: 583-4143, or via Access Hayward at www.hayward-ca.gov.</p> </div>	<p>1. D. Neighborhood Appearance:</p> <p>1) Illegal Dumping:</p> <p>Those who are interested in being notified about the specific date and time of the City Council meeting where recommend changes will be presented about enhancing enforcement of the City’s Community Preservation Ordinance pertaining to illegal dumping, may contact the Hayward City Clerk at:</p> <p style="text-align: center;">Hayward City Clerk (510) 583-4400 Or Email: CityClerk@hayward-ca.gov</p>	<p>1. D. Neighborhood Appearance:</p> <p>1) Illegal Dumping:</p> <p>Matt McGrath, Director – Maintenance Services Department – 881-7747, Matt.McGrath@hayward-ca.gov</p> <p>Stacey Sorensen, Neighborhood Partnership Manager – Community Preservation / Code Enforcement, 583-4233, Stacey.sorensen@hayward-ca.gov</p> <p>David Korth, Neighborhood Services Mgr. 583-4227, david.korth@hayward-ca.gov</p>
<p>2) Poor Maintenance of Rental Housing Units: Some managers do not maintain their properties, resulting in sub-standard living conditions for the tenants, and contributing to neighborhood blight.</p>	<p>2) Rental Housing – Poor Maintenance:</p> <p>Apartment complex owners must maintain their properties so that they are in compliance with City and other applicable codes, regulations, and laws, or be subject to fines, fees, and other penalties.</p>	<p>2) Rental Housing – Poor Maintenance:</p> <p style="text-align: center;">RENTAL HOUSING INSPECTION PROGRAM:</p> <p>To report possible building/rental housing related code violations, contact:</p> <p style="text-align: center;"></p>	<p>2) Rental Housing – Poor Maintenance:</p> <p>Duke Bragg, Supervisor, Rental Housing Unit Building Division, Developmental Services Department 510-583-4160 , duke.bragg@hayward-ca.gov</p>



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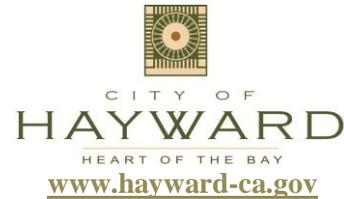
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CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
B. Traffic Safety, Street Lighting, Sidewalk and Street Conditions			
<p>2. Speeding Traffic:</p> <p>There is frequent speeding on South Garden and Marin Avenues. Can speed lumps and signage be installed to slow traffic down?</p>	<p>2. Speeding Traffic:</p> <p style="text-align: center;">IN PROCESS</p> <p>The City determined that the noted streets are eligible for the installation of speed lumps.</p> <p>A South Garden resident collected signatures from other residents seeking support for the installation of speed lumps on these neighborhood streets; however, this was not a City issued petition depicting where the proposed speed lumps would be installed.</p> <p style="text-align: center;">NEW</p> <p>The petition that was submitted to the City for the installation of speed lumps on Marin and South Garden Avenues did not include the required signatures. Therefore, speed lumps have not been installed.</p>	<p>2. Speeding Traffic:</p> <p style="text-align: center;">Procedure for Installation of Speed Lumps on Neighborhood Streets</p> <p>Residents who want speed lumps installed on neighborhood streets must submit a request to the Public Works Dept. If the requested location is appropriate for speed lumps, the requester will be asked to circulate a City-issued petition to those on the affected street. At least 2/3 of the affected residents must sign the petition showing they agree with the plan to install the speed lumps. Those living where the speed lumps will front their property must all agree as well.</p>	<p>2. Speeding Traffic:</p> <p>Don Frascinella, Transportation Manager, Public Works Dept., 583-4781, don.frascinella@hayward-ca.gov</p>



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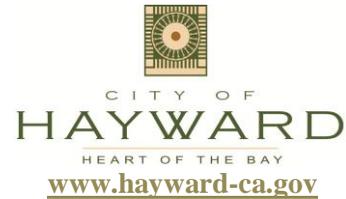


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<p>3. Three-way Stop Sign:</p> <p>Request for a three-way stop sign at the corner of Marin and South Garden to slow down traffic.</p>	<p>3. Three-way Stop Sign:</p> <p style="text-align: center;">RESOLVED</p> <p>A three-way stop sign was installed at this location on Sept. 26, 2011.</p>	<p>3. Three-way Stop Sign:</p>	<p>3. Three-way Stop Sign:</p> <p>Morad Fakhrai, Director, Public Works Department, Engineering and Transportation, 583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Don Frascinella, Transportation Manager, Public Works Dept., 583-4781, don.frascinella@hayward-ca.gov</p>
<p>4. Flooding:</p> <p>During the rainy season the area in front of the Shiloh Baptist Church parking lot tends to collect large pools of water.</p>	<p>4. Flooding:</p> <p style="text-align: center;">RESOLVED</p> <p>The Maintenance Services Department evaluated the areas near the exit and entrance to the Shiloh Baptist Church parking lot on South Garden and Marin Avenues. Damage to the driveway, sidewalk and curb areas was noted; this is the likely cause of the flooding problem.</p> <p>The curb and gutter in front of Shiloh Baptist church were replaced by the City.</p>	<p>4. Flooding:</p>	<p>4. Flooding:</p> <p>Matt McGrath, Director of Maintenance Services Dept., City of Hayward, 881-7747, matt.mcgrath@hayward-ca.gov</p>



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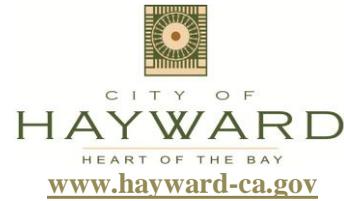


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<p>5. Street lighting:</p> <p>Increased street lighting is requested along South Garden Avenue, and other parts of the neighborhood.</p>	<p>5. Street Lighting:</p> <p style="text-align: center;">RESOLVED</p> <p>A total of 17 street lights have been upgraded from 70 watts to 150 watts on South Garden Ave.; the locations are depicted on the neighborhood map provided at the beginning of this Action Plan.</p> <p style="text-align: center;">IN PROGRESS</p> <p>An application for the installation of 4 new additional street lights was submitted to PG&E in the Summer of 2011. It will be a matter of months before the results of this request is known.</p> <p>City staff contacted PG&E as late as January 6, and learned that the installation of the new lights has still not been scheduled.</p>	<p>5. Street Lighting:</p> <p>Public Works staff will continue to work with PG&E in an effort to complete this project as soon as possible.</p>	<p>5. Street Lighting:</p> <p>Morad Fakhrai, Director, Public Works Department, Engineering and Transportation, 583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Don Frascinella, Transportation Manager, Public Works Dept., 583-4781, don.frascinella@hayward-ca.gov</p>



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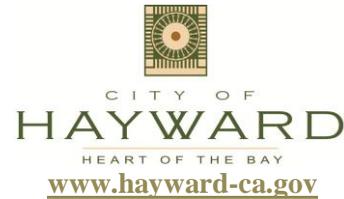


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<p>C. Recreation Programs and Activities for Youth, Parents, and Families</p>			
<p>6. Youth Recreation Programs: More programs for youth are needed in north Hayward for children, youth, and teens so that they have safe places to play, hang out, get help with homework, etc.</p> <p>New: Specifically, parents request that an out-of-school youth soccer program be offered that is in or near to the South Garden Neighborhood.</p>	<p>6. Youth Recreation Programs:</p> <p style="text-align: center;">RESPONSE</p> <p>Representatives from the City, the Hayward Recreation and Park District (HARD), the Hayward Unified School District (HUSD), met and determined that a youth soccer program can indeed be offered as requested; however, significant parent volunteer participation would be required to help with promotion and registration; to serve as assistant coaches and referees; and to work with agency personnel in acquiring start-up and ongoing funding for supplies, equipment, etc.</p>	<p>6. Youth Recreation Programs:</p> <p>South Garden residents who are interested in volunteering to work with City and HARD representatives to plan and implement a South Garden Youth Soccer Program should contact:</p> <p style="text-align: center;"></p> <p style="text-align: center;">Or Sign-Up at the NPP Mtg. Interested residents can sign up at the Jan. 9th NPP Mtg. as a South Garden Youth Soccer Volunteer.</p> <p>To learn about other youth programs and services in your area, please contact the staff noted in the column to the right.</p>	<p>6. Youth Recreation Programs:</p> <p>Ms. Kerilyn Ely, Recreation Superintendent, HARD – 881-6704, elyk@haywardrec.org</p> <p>Noel Munivez, Recreation Supervisor, HARD, 317-2303, MunN@haywardrec.org</p> <p>David Korth, Neighborhood Services Manager – 583-4227, david.korth@hayward-ca.gov</p>



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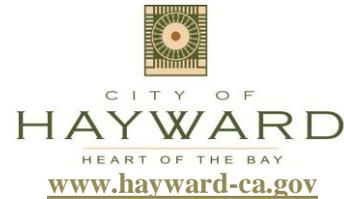


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D. Social, Health, Legal, Housing, Employment and Other Community Services			
<p>7. Social Services:</p> <p>Services are needed for families looking for work, legal services, health services, affordable housing, senior services, landlord / tenant mediation services, etc.</p>	<p>7. Social Services:</p> <p style="text-align: center;">RESPONSE</p> <p>The following services are provided near to the South Garden neighborhood area:</p> <p>A. La Familia Counseling Services – Main Office: 26081 Mocine Ave. / Tel. 881-5921; Fuller Ave. Neighborhood Resource Center: 22366 Fuller Ave. / Tel. 785-8270. <i>Services:</i> Bilingual and bicultural psychological and social support to bring stability to families and individuals. Outpatient Mental Health; Developmental Disabilities case management; Child Abuse Prevention and Treatment; Youth Leadership; Parent Education; Children Day Treatment and Family Resources to meet basic needs.</p> <p>B. Tiburcio Vasquez Community Health Center: TVHC Hayward Clinic - 22331 Mission Blvd., Hayward, Tel: (510) 471-5880. <i>Services:</i> Primary healthcare services, including dental services, women’s healthcare, adult and pediatric medicine, pharmacy, laboratory tests, health education, clinical therapy and counseling, teen services, parent support services, child development screening, referral and advocacy services.</p>	<p>7. Social Services:</p> <p>C. Shiloh Baptist Church: 22582 South Garden Ave. – Tel: 783-4066, Community Services: Youth Leadership Program; Thursdays = Free Food, Clothes and Books, and more.</p> <p>D. Hayward Day Labor Center: 680 West Tennyson, Hayward – 782-9675, workers@daylaborcenter.org – Services: Enable low-income, predominantly migrant workers in the East Bay Area, reach self-sufficiency through employment and community integration programs, including: health, education, job development, volunteer, legal support, garden and soccer league programs.</p> <p>E. Eden Council for Hope and Opportunity (ECHO) Housing, 581-9380, 888-887-3246: Services: Fair Housing Counseling and Legal Representation, Landlord/Tenant Mediation, Rent Deposit/Grant Program.</p>	<p>7. Social Services:</p> <p>F. Hayward Police Department, the Crime Free Multi-Housing Program (CFMH): is a FREE education and certification program designed to help owners, managers and residents of rental property to keep drugs and other illegal activity off their property.</p> <p>G. Housing: The City has compiled a list of Affordable Rental Apartment Properties that have below-market rental rates because of federal and/or state financing.</p> <p>H. Eden Information and Referral (Eden I and R) also has a much more extensive inventory of lower rent apartment units. Call Eden I and R CHAIN line at 510-537-2552 between 10:00 am and 4:00 pm. Or, simply call 2-1-1, or go online to: http://www.alamedaco.info/ (Habla Espanol)</p> <p>I. Hayward Residential Rental Inspection Program is designed to safeguard the stock of safe, sanitary rental units within the City; and protect persons entering or residing in rental units.</p>



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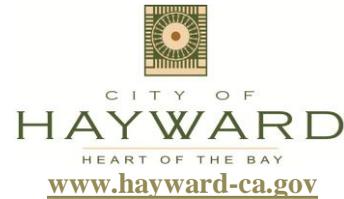
CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
E. Neighborhood Safety – Crime / Gang Activity			
<p>8. Gang Activity:</p> <p>Residents have seen Sureño, Norteño, MS13, and other criminal gangs in Hayward, including the South Garden Neighborhood.</p> <p>A. What is the City doing about gangs in Hayward?</p>	<p>8.A.: City Response to Gangs: ONGOING</p> <p>A. City Response to Gangs: HPD has several units that suppress and intervene to stop gang activities and their destructive influence on youth, including:</p> <ul style="list-style-type: none"> • Special Duty Unit (SDU): A dedicated team of officers that work 7 days a week to conduct pro-active gang enforcement activities and collect information on gang members for use in criminal prosecutions and civil injunctive programs. • Gang Investigation Unit (GIU): This Unit was formed to initiate investigations in conjunction with the Alameda County District Attorney’s office, prioritizing gang leadership and crimes of violence. GIU and SDU coordinate their activities and work closely with other local law enforcement agencies, the state Department of Corrections/ Parole and County Probation Department. • HPD’s Youth and Family Services Bureau (YFSB): YFSB’s Gang Intervention Program - Hayward Alternatives for Youth (HPAY) is funded through by the California Gang Reduction, Intervention and Prevention {CalGRIP} Program. This program utilizes a Gang Violence Prevention Specialist to educate families, educators, and the community-at-large about gangs and gang prevention strategies. Case management and the following prevention programs are also offered: St. Rose Hospital – FACES Program, East Bay Aviators (MALTA), and La Familia’s Digital Movie Making Program for teens. 	<p>8.A.: City Response to Gangs:</p> <p>Gang Injunction: HPD and the City Attorneys Officer are currently developing a Gang Injunction program. This will enhance the Police Department’s ability to intervene and limit gang activity within the City.</p> <p style="text-align: center;">For more information go online at: www.hayward-ca.gov - Sept. 28, 2010 City Council Work Session GIU and Gang Injunction Update, or</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p> <p style="text-align: center;">or</p> <p>David Korth, Neighborhood Services Manager – 583-4227, david.korth@hayward-ca.gov.</p>	<p>8. A.: City Response to Gangs:</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p> <p style="text-align: center;">For Emergencies call: 9-1-1 /</p> <p style="text-align: center;">Para Emergencias, Teléfono: 911</p> <p style="text-align: center;">Or:</p> <p style="text-align: center;">Hayward Police Department / Departamento de Policía de Hayward 293-7000</p>

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<p>8. Gang Activity, continued:</p> <p>B. Self Protection from Gangs:</p> <p>How can Hayward residents and business owners protect themselves from gangs?</p>	<p>8. Gang Activity, continued:</p> <p style="text-align: center;">RESPONSES</p> <p>B. Self Protection from Gangs:</p> <ul style="list-style-type: none"> • Most importantly, call 9-1-1, the HPD Dispatch (293-7000) when any illegal activity is witnessed or suspected. • For non-urgent and/or chronic neighborhood nuisance issues, residents are encouraged to contact the HPD-Northern District Office at 293-7073, or email Lt. Reid Lindblom at: reid.lindblom@hayward-ca.gov. • Organize a HPD Citizen’s Academy (<i>in English and/or Spanish</i>) for groups of 15 or more. For more information, call 293-1043. • Join and/or form new Neighborhood Watch Groups within the neighborhood. ► 	<p>8.B.: Self Protection from Gangs</p> <p><i>For More Information go to the City’s website and click on the logo shown below:</i></p> <div style="text-align: center;">  <p>www.hayward-ca.gov</p> </div> <p>The HPD N. District Office: 293-7296,</p> <p>Or contact: Mary Fabian Crime Prevention Specialist 293-1043, mary.fabian@hayward-ca.gov</p>	<p>8. B.: Self Protection from Gangs.</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p>



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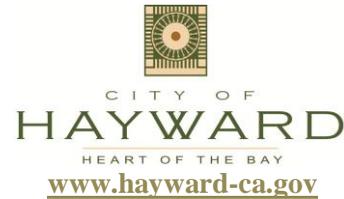


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CONCERN	ACTION STATUS	NEXT STEPS / COMMENTS	RESPONSIBLE PERSON(S)
<p>8. Gang Activity, continued:</p> <p>C. Parent Information and Support:</p> <p>What resources are available to assist parents whose children may get involved, or are already involved, with gangs?</p>	<p>8. Gang Activity, continued:</p> <p>C. Parent Information and Support:</p> <p>The HPD offers Gang Awareness Strategies & Parent Information Exchange seminars. Seminar subjects include:</p> <ul style="list-style-type: none"> ○ The types of gangs that are affecting Hayward ○ Why young people join gangs, and warning signs to look for; ○ Gang prevention and intervention strategies for parents and educators; ○ How the community can get involved; ○ Case management, family, group and individual counseling for youth, parents and educators; and ○ Academic / job training and support services for youth. 	<p>8. Gang Activity, continued:</p> <p>For more information about upcoming seminars, contact:</p> <p>Andrea Garcia, Case Mgr., 293-7102, andrea.garcia@hayward-ca.gov.</p>	<p>C. Available Community Resources:</p> <p>John Beard, Manager, Youth and Family Services Bureau, Hayward Police Department, 293-7010, john.beard@hayward-ca.gov.</p> <p>David Korth, Neighborhood Services Manager – 583-4227, david.korth@hayward-ca.gov</p>



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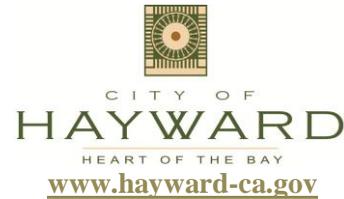


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<p>9. Neighborhood Liquor Stores: The following neighborhood liquor stores and markets are problematic because of graffiti, gangs, loitering, students cutting class to shop – with possible access cigarettes and alcoholic beverages, etc.:</p> <ul style="list-style-type: none"> • RMC Model Liquor, 430 A Street (Near S. Garden Ave.); • Stop & Save, 21400 Royal; and • Hayward Super Market, 22264 Blackwood Ave. at Marin Ave. 	<p>9. Neighborhood Liquor Stores and Markets: RESPONSE HPD and the Alameda County Sheriff’s Office work closely with one another and conduct periodic random surveillance compliance checks of these properties. In these operations, officers send minor decoys into the stores to attempt the purchase of cigarettes or liquor. Officers also conduct “Shoulder Tap” operations where minor decoys attempt to proposition other store patrons to purchase tobacco or liquor on their behalf.</p> <p style="text-align: center;">ONGOING</p> <p>While several Alcoholic Beverage Control (ABC) inspections and sting operations have taken place over the last few months, none of the noted stores have been found to be in violation of any regulations during this period. These inspections will continue on a random basis.</p> <p style="text-align: center;"><i>Additional Strategies to be Used:</i></p> <p>The Alameda County Health Department has agreed to inspect and make recommendations to the stores about carrying a greater variety of produce and other food items that will attract a larger customer base, which will also serve to decrease loitering and other undesirable behavior.</p> <p>County Building Inspectors also plan to visit these locations and recommend ways that the property owners can improve the appearance of the buildings which will also improve the general appearance of the neighborhood. The property owners have already agreed to improve the lighting and increase the number of security cameras used on these properties, and the store operators have agreed to be more diligent in calling law enforcement when loitering and other suspicious activities occur.</p>	<p>9. Neighborhood Liquor Stores and Markets:</p> <p>HPD beat officers have been alerted to and are aware of the neighborhood’s concerns concerning these stores and will spend extra time around the stores in directed patrol and enforcement efforts to discourage criminal behaviors and persons who might loiter in these locations.</p> <p>If you are aware of illegal activities occurring at the stores, please call HPD at 293-7000 to report your observations. Ongoing reports help the Police to identify crime trends and aids in better deployment of police resources.</p>	<p>9. Neighborhood Liquor Stores:</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov.</p>



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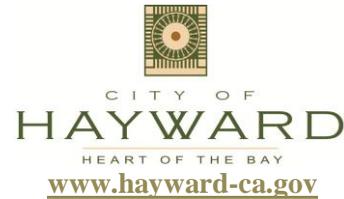
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<p>10. Police / Government and Resident Relations and the Federal Secure Communities Policy:</p> <p>Concern was raised regarding the federal government's institution of the "Secure Communities" policy. The Hayward Day Labor Center, represented at the meeting, has been working to stop the implementation of this policy, stating that this policy has had a negative impact on the trust built between affected residents and the Hayward Police Department.</p> <p>A draft resolution was submitted to the City, along with other related legal and policy documents, with a request that the City of Hayward "opt out" of participating in the Secure Communities policy.</p>	<p>10. Police / Government and Resident Relations:</p> <p>RESPONSE</p> <p>On December 6, 2011, Hayward Police Chief Diane Urban presented a report to the Hayward City Council describing the background of the Federal government's Secure Communities Program, including Hayward's involvement with Federal agencies on the issues of fingerprint-sharing. The report clarifies that:</p> <ul style="list-style-type: none"> ○ Local law enforcement does not enforce immigration law; ○ HPD policy states, <i>"The immigration status of individuals alone is generally not a matter for police action. Unless immigration status is relevant to another criminal offense or investigation, the fact that an individual is suspected of being an undocumented alien shall not be the sole basis for contact, detention or arrest;</i> ○ Victims and witnesses of crimes need to feel secure in their contacts with law enforcement. This contact, regardless of immigration status, should not make individuals feel vulnerable to deportation. No Department member will attempt to determine the immigration status of crime victims and witnesses and/or take enforcement action against them absent exigent circumstances; and that ○ Local law enforcement agencies have no choice but to take the first step of forwarding an arrestee's fingerprints to the County in order to obtain information that is critically important for crime fighting purposes, such as data on outstanding arrest warrants in another jurisdiction. And, that this information is then forwarded to the state, the FBI, and other federal agencies. 	<p>10. Police / Government and Resident Relations:</p> <p>Anyone interested in obtaining a complete copy of the Chief's City Council report may do so online via the following link: http://www.hayward-ca.gov/citygov/meetings/cca/2011/CCA11PDF/cca120611full.pdf.</p> <p>A copy can also be obtained from the Office of the City Clerk, located at: Hayward City Hall, 4th Floor, 777 B Street in Hayward, or by calling: 583-4400, or emailing: CityClerk@hayward-ca.gov.</p> <p>Questions may be forwarded to Lt. Mark Koller, Northern District Commander. See contact information in the next column.</p> <p style="text-align: center;"></p>	<p>10. Police / Government and Resident Relations:</p> <p>Lt. Mark Koller, Northern District Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p>



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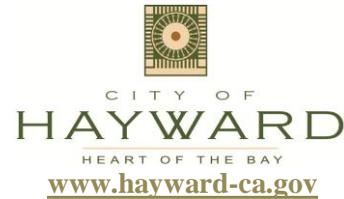


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<p>11. Anonymous Calls to HPD:</p> <p>Can calls to the Hayward Police Department be made anonymously, and if so, how does this work?</p>	<p>11. Anonymous Calls to HPD:</p> <p style="text-align: center;">RESPONSE</p> <p>Anyone can call HPD and leave anonymous information.</p> <ul style="list-style-type: none"> • HPD Dispatch: If you witness suspicious activity or crime, call 293-7000, a police dispatcher will answer the line. The police department always prefers to know who you are because this helps if officers need to re-contact you to clarify your report; however you can tell the dispatcher you don't want to provide your name or contact information. The dispatcher put your call out for a police response. • Drug Activity Hotline: If you want to report drug activity (i.e., a drug house, persons you suspect are dealing drugs, or areas where drugs are being sold) you can call 293-7047. This is a voicemail phone line where you can leave anonymous information concerning illegal drug activities occurring in your neighborhood. • Community Concerns Hotline (293-3400), is a recorded voicemail line where you can leave information concerning problem houses, and other ongoing illegal activities. • Abandoned Auto Hotline (293-5140), this is a recorded voicemail line where you can leave information concerning abandoned automobiles or vehicles that are stored on the public street for periods longer than 72 hours. • Access Hayward: Go online to www.hayward-ca.gov, and click on the Access Hayward Logo. You may leave information anonymously; however, if you do you will not get an automatic status report related to your concern. 	<p>11. Anonymous Calls to HPD</p>	<p>11. Anonymous Calls to HPD:</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p>



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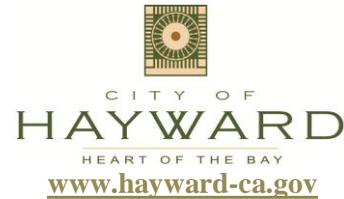
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<p>12. City Policy re: Towing of Vehicles Driven by Unlicensed Drivers:</p> <p>The current policy and practice of the Hayward Police Department is to tow and impound vehicles driven by unlicensed drivers who are stopped while driving. While citations are expected when traffic violations occur, the towing and impounding of vehicles often cause an undue burden on low-income families who are dependent on their vehicles to get their children to school, to access medical care, etc. Other jurisdictions allow stopped unlicensed drivers an opportunity to relinquish their vehicle to a licensed driver on the scene, or leave the vehicle parked on the scene after a liability waiver is signed. It is requested that the City of Hayward do the same.</p>	<p>12. City Policy re: Towing of Vehicles Driven by Unlicensed Drivers:</p> <p style="text-align: center;">IN PROCESS</p> <p>This is an issue that impacts the whole City, and therefore must be considered in that context.</p> <p>The Hayward Police Department and the City Attorney's Office have been reviewing related documents, policies, procedures, and other relative state and local laws, and will be finalizing HPD's procedures pertaining to this matter by or before March 1, 2012.</p> <p>Hayward Police Chief Diane Urban will be sharing a draft of these procedures with key representatives from the community who have expressed interest / concern about this matter in order to share the rationale used in their development, and to obtain and consider community feedback. The information provided will be given serious consideration in the development of final HPD procedures and the Officer training that will follow.</p>	<p>12. City Policy re: Towing of Vehicles Driven by Unlicensed Drivers:</p> <p>Individuals interested in learning more about this matter may do so by contacting any of the City personnel noted in the column to the right.</p> <p style="text-align: center;"></p>	<p>12. City Policy re: Towing of Vehicles Driven by Unlicensed Drivers:</p> <p>Lt. Mark Koller, Northern Area Commander – Hayward Police Department, 293-7143, mark.koller@hayward-ca.gov</p> <p>Rafael Alvarado, Deputy City Attorney, 583-4456, Rafael.alvarado@hayward-ca.gov</p> <p>David Korth, Neighborhood Services Manager, Office of the City Manager, Neighborhood Services – 583-4227, david.korth@hayward-ca.gov</p>



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F. Building “Community” – Neighborhood Pride – Neighborhood Activities			
<p>13. Neighborhood Identity:</p> <p>How can the City help neighborhood “stakeholders” (i.e., residents, landlords, business owners, faith and community service organizations, etc.) strengthen the sense of community neighborhood pride in the South Garden Neighborhood?</p>	<p>13. Neighborhood Identity:</p> <p style="text-align: center;">RESPONSE</p> <p>The City has many neighborhood focused programs and services to help strengthen neighborhoods, and to assist in forming and/or strengthening neighborhood organizations. Some of the programs previously mentioned include:</p> <ul style="list-style-type: none"> A. The Neighborhood Improvement Program Grants; B. The NICE Hayward Neighborhood Awards; C. The Neighborhood Watch Program D. The Keep Hayward Clean and Green Neighborhood Teams, Adopt-A-Block, and Neighborhood Clean-up Kits. <p>Additional technical assistance is available from the City’s Neighborhood Partnership Program – Contact: David Korth, Neighborhood Services Manager – 583-4227, david.korth@hayward-ca.gov</p>	<p>13. Neighborhood Identity:</p> <p>Time will be allotted for neighborhood participants attending the January 9, 2012 South Garden Neighborhood Partnership meeting to share ideas pertaining to neighborhood improvement projects, events, and activities, and to sign-up to help implement these ideas.</p> <p>Anyone interested in learning more about these activities and how to get involved is encouraged to contact David Korth, Neighborhood Services manager. (See contact information provided on this page.)</p> <div style="text-align: center;">  </div>	<p>13. Neighborhood Identity:</p> <p>David Korth, Neighborhood Services Manager – Office of the City Manager – 583-4227, david.korth@hayward-ca.gov</p>